



Liaison International Accessibility Conformance Report

Revised Section 508 Edition

VPAT® Version 2.4 – September 2023

Name of Product: SlideRoom

Product Description: SlideRoom is a cloud-based application portal that provides users with tools to streamline their application and recruitment processes.

Report Date: 7 September 2023

Point of Contact Name/Email: Allyson Churko, Product Manager (achurko@liaisonedu.com)

Notes:

Scope:

| Sl.no | Page Name | URL | Testing Methodology* |
|-------|-------------------------------|--|----------------------|
| 1 | Review > Login | https://review.sr-staging.slideroom.io/#Login https://review.sr-staging.slideroom.io/#login/forgot_password https://review.sr-staging.slideroom.io/#/profile/info https://review.sr-staging.slideroom.io/#/profile/change_email https://review.sr-staging.slideroom.io/#/profile/change_password | Manual and Automated |
| 2 | Review > Dashboard | https://review.sr-staging.slideroom.io/#dashboard | Manual and Automated |
| 3 | Review > Applicants | https://review.sr-staging.slideroom.io/#applications | Manual and Automated |
| 4 | Review > Programs | https://review.sr-staging.slideroom.io/#programs | Manual and Automated |
| 5 | Review > Forms | https://review.sr-staging.slideroom.io/#forms | Manual and Automated |
| 6 | Review > Users | https://review.sr-staging.slideroom.io/#users | Manual and Automated |
| 17 | Review > Settings | https://review.sr-staging.slideroom.io/#/settings/account https://review.sr-staging.slideroom.io/#/settings/applicant_portal https://review.sr-staging.slideroom.io/#/settings/permissions https://review.sr-staging.slideroom.io/#/settings/evaluation_settings https://review.sr-staging.slideroom.io/#/settings/notifications https://review.sr-staging.slideroom.io/#/settings/reports https://review.sr-staging.slideroom.io/#/settings/exports https://review.sr-staging.slideroom.io/#/settings/scheduled_exports https://review.sr-staging.slideroom.io/#/settings/api https://review.sr-staging.slideroom.io/#/settings/integrations | Manual and Automated |
| 19 | Submit > Login / Registration | https://testautomationorgadv.sr-staging.slideroom.io/#/Login https://testautomationorgadv.sr-staging.slideroom.io/#/Login/form https://testautomationorgadv.sr-staging.slideroom.io/#/login/register | Manual and Automated |

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|----|----------------------|---|----------------------|
| | | | |
| 20 | Submit > Profile | https://testautomationorgadv.sr-staging.slideroom.io/#/Account/index/profile https://testautomationorgadv.sr-staging.slideroom.io/#/Account/index/email https://testautomationorgadv.sr-staging.slideroom.io/#/Account/index/password https://testautomationorgadv.sr-staging.slideroom.io/#/Account/index/submissions | Manual and Automated |
| 21 | Submit > Dashboard | https://testautomationorgadv.sr-staging.slideroom.io/#/Dashboard https://testautomationorgadv.sr-staging.slideroom.io/#/Dashboard/index/pending https://testautomationorgadv.sr-staging.slideroom.io/#/Dashboard/index/available https://testautomationorgadv.sr-staging.slideroom.io/#/Dashboard/index/complete | Manual and Automated |
| 22 | Submit > Application | https://testautomationorgadv.sr-staging.slideroom.io/#/Submission/wizard/{id}/forms https://testautomationorgadv.sr-staging.slideroom.io/#/Submission/wizard/{id}/attachments https://testautomationorgadv.sr-staging.slideroom.io/#/Submission/wizard/{id}/references https://testautomationorgadv.sr-staging.slideroom.io/#/Submission/wizard/{id}/media https://testautomationorgadv.sr-staging.slideroom.io/#/Submission/wizard/{id}/complete | Manual and Automated |

* **Automation** used aXe core rule engine 4.6.3, Linux, Firefox 117.0

* **Manual** assessment based on Windows 11, Firefox 117.0, NVDA 2023.2

Evaluation Methods Used: A combination of automated and manual accessibility assessment techniques were used to evaluate the SlideRoom application. Automated assessment was done on all pages whereas manual testing using assistive technology was performed on some of the selective pages representative of the application as a whole. The technology platforms on which the testing was performed were Windows 11, Firefox 117.0, NVDA 2023.2 for Manual assessment and Linux, Firefox 117.0, aXe core rule engine 4.6.3 for Automated assessment.

Applicable Standards/Guidelines: WCAG2.1 Level A & AA guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|--------------------|--------------------|
|--------------------|--------------------|

| | |
|--|---|
| Web Content Accessibility Guidelines 2.1, at https://www.w3.org/TR/WCAG21/ | Level A (Yes) Level AA (Yes) Level AAA (No) |
| Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018 | (Yes) |

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.1 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.1 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|--|
| <p>1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Partially Supports | Non-text content i.e., Informative Images and icons are provided with the text alternatives in the applicant submit portal. Some images in review portal have text alternatives. |
| <p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not Applicable | There is no time-based media available in the current iteration of the product |
| <p>1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not Applicable | There is no time-based media available in the current iteration of the product |
| <p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) | Not Applicable | There is no time-based media available in the current iteration of the product |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|---|
| <ul style="list-style-type: none"> 602.3 (Support Docs) | | |
| <p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Partially Supports | Most Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. |
| <p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | Content is rendered in a correct meaningful sequence, programmatically determined which allows assistive technologies to convey the relationship between the content. |
| <p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | Other than sensory characteristics of components such as shape, color, size, visual location, orientation, or sound instructions are not used for understanding and operating content of the product. |
| <p>1.4.1 Use of Color (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Partially Supports | Along with the color, other methods are provided on most pages to convey information, indicating an action, prompting a response, or distinguishing a visual element. |
| <p>1.4.2 Audio Control (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) | Not Applicable | There is no time-based media available in the current iteration of the product |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|---|
| <ul style="list-style-type: none"> 602.3 (Support Docs) | | |
| <p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Does Not Support | Most functionality of the content is not operable through a keyboard interface without requiring specific timings for individual keystrokes, except where the underlying function requires input that depends on the path of the user's movement and not just the endpoints. |
| <p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Does Not Support | Some elements are not accessible using the keyboard. |
| <p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | 20 Hour Exception. |
| <p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <ul style="list-style-type: none"> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Partially Supports | <p>For moving, blinking, scrolling, or auto-updating information, there is a mechanism for the user to pause, stop, or hide it unless the movement, blinking, or scrolling is part of an activity where it is essential.</p> <p>Successful save messages on some pages cannot be paused or stopped.</p> |
| <p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> | Not Applicable | SlideRoom does not have a feature or capability that flashes more than three times in one second. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | |
| <p>2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | Does Not Support | <p>Users of assistive technologies e.g. screen readers, as well as other users (keyboard only, screen magnifiers, etc.) are not able to scan the page quickly and efficiently using bypass blocks (Skip links, headings, Landmarks, IFrame titles).</p> <p>SlideRoom does not currently support the bypassing feature on the webpages either by skip link or structural markup on the sections.</p> |
| <p>2.4.2 Page Titled (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | <p>Page Titles are provided in such a way, it helps users find content and orient themselves within it. It also empowers users to know effortlessly when that page has changed.</p> <p>SlideRoom pages have descriptive titles for easier comprehension and to assist with navigation.</p> |
| <p>2.4.3 Focus Order (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Does Not Support | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|---|
| <p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Partially Supports | SlideRoom uses descriptive text or aria attributes to identify the purpose of links on most pages. |
| <p>3.1.1 Language of Page (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Partially Supports | The default human language of each page is provided programmatically by SlideRoom on most pages. Currently English is the default and only supported language in the product |
| <p>3.2.1 On Focus (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | <p>A component merely receiving focus will never automatically initiate a change of context.</p> <p>SlideRoom fully supports this requirement.</p> |
| <p>3.2.2 On Input (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | <p>Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.</p> <p>Exception: Describing what will happen before a change to a form control that causes a change of context to occur is made.</p> |
| <p>3.3.1 Error Identification (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) | Supports | SlideRoom provides for ways to identify errors that will be interpreted by people with disabilities and/or using assistive technologies. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|--|
| <ul style="list-style-type: none"> • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | |
| <p>3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | SlideRoom pages are providing Labels or instructions clearly when content requires user input. |
| <p>4.1.1 Parsing (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Partially Supports | Some pages in review and submit portals have duplicate active element IDs. |
| <p>4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Partially Supports | For most user interface components (including but not limited to: form elements, links and components generated by scripts), the name and role can partially be programmatically determined; states, properties, and values that can be set by the user can partially be programmatically set; and notification of changes to these items is partially available to user agents, including assistive technologies. |

Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|--|
| <p>1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not Applicable | There is no time-based media available in the current iteration of the product |
| <p>1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not Applicable | There is no time-based media available in the current iteration of the product. |
| <p>1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Partially Supports | Review portal has some sufficient color contrast. Submit portal pages have sufficient color contrast except on page related to media. |
| <p>1.4.4 Resize text (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) | Supports | Pages within SlideRoom can scale/magnify the content up to 200% and the pages will still be readable and will not lose any functionality. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| <ul style="list-style-type: none"> • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | |
| <p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not Applicable | SlideRoom does not contain any images of text. |
| <p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | Supports | SlideRoom offers more than one way to navigate through the site to help users locate content in a manner that meets their needs. This is done through helpful links present in FAQs and Search functions. |
| <p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | SlideRoom screens have descriptive headings and labels. Labels are unique and contextual. |
| <p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Does Not Support | Focus indicator during keyboard navigation is sometimes visible. |
| <p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to: Revised Section 508</p> | Not Applicable | SlideRoom does not use different languages in the content or in parts in this iteration. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | |
| <p>3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | Supports | <p>The user interface has a consistent structure. i.e., navigation elements (such as navigation menus, search forms or table of contents) are used on multiple pages and are presented in the same relative order which will help users with disabilities to quickly anticipate how to find (or skip) the content each time they encounter it.</p> <p>Navigation is consistent with left navigation bar providing navigable links that are presented in a consistent order.</p> |
| <p>3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | Supports | <p>Most user interface components (such as links, buttons, active icons, informational icons, objects, etc.) that are used on multiple pages in SlideRoom are labelled consistently across all pages.</p> |
| <p>3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | <p>The error messages in SlideRoom provide suggestions on how to correct the input.</p> |
| <p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508</p> | Not Applicable | <p>Liaison does not cause legal commitments, offer financial transactions, modify, or delete user</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | controllable data in data-storage systems, or submit user test responses. |

Table 3: Success Criteria, Level AAA

Notes: Level AAA success criteria are not evaluated hence Level AAA SC tables are deleted

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|-----------------------------------|--------------------|---|
| 302.1 Without Vision | Partially Supports | SlideRoom Submit portal supports modes of operation that do not require user vision. |
| 302.2 With Limited Vision | Supports | SlideRoom supports standard browser magnification and mode that reduces the field of vision required. |
| 302.3 Without Perception of Color | Partially Supports | On most pages SlideRoom does not use color as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. |
| 302.4 Without Hearing | Not applicable | SlideRoom does not rely on any auditory modes of operation. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|--|
| 302.5 With Limited Hearing | Not applicable | SlideRoom does not rely on any auditory modes of operation and has no mode which improves clarity, reduces background noise, or allows user control of volume. |
| 302.6 Without Speech | Not applicable | No mode of operation is provided. ICT shall provide at least one mode of operation that does not require user speech on the Liaison product |
| 302.7 With Limited Manipulation | Partially Supports | In SlideRoom Submit portal all functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes. |
| 302.8 With Limited Reach and Strength | Partially Supports | In SlideRoom Submit portal all functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes. |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Supports | SlideRoom provides features which are simpler and easier to use by individuals with limited cognitive, language, and learning abilities |

Chapter 4: Hardware

Notes: Hardware is not applicable for this product and hence, the hardware table has been removed.

Chapter 5: Software

Exception: Web applications that conform to all Level A, Level AA Success Criteria, and all Conformance Requirements in WCAG 2.1 (incorporated by reference in Chapter 1) shall not be required to conform to 502 and 503.

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|-------------------------------------|
| 501.1 Scope – Incorporation of WCAG 2.1 AA | See WCAG 2.1 section | See information in WCAG 2.1 section |
| 502 Interoperability with Assistive Technology | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Not Applicable | SlideRoom is a web only application |
| 502.2.2 No Disruption of Accessibility Features | Not Applicable | SlideRoom is a web only application |
| 502.3 Accessibility Services | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Not Applicable | SlideRoom is a web only application |
| 502.3.2 Modification of Object Information | Not Applicable | SlideRoom is a web only application |
| 502.3.3 Row, Column, and Headers | Not Applicable | SlideRoom is a web only application |
| 502.3.4 Values | Not Applicable | SlideRoom is a web only application |
| 502.3.5 Modification of Values | Not Applicable | SlideRoom is a web only application |
| 502.3.6 Label Relationships | Not Applicable | SlideRoom is a web only application |
| 502.3.7 Hierarchical Relationships | Not Applicable | SlideRoom is a web only application |
| 502.3.8 Text | Not Applicable | SlideRoom is a web only application |
| 502.3.9 Modification of Text | Not Applicable | SlideRoom is a web only application |
| 502.3.10 List of Actions | Not Applicable | SlideRoom is a web only application |
| 502.3.11 Actions on Objects | Not Applicable | SlideRoom is a web only application |
| 502.3.12 Focus Cursor | Not Applicable | SlideRoom is a web only application |
| 502.3.13 Modification of Focus Cursor | Not Applicable | SlideRoom is a web only application |
| 502.3.14 Event Notification | Not Applicable | SlideRoom is a web only application |
| 502.4 Platform Accessibility Features | Not Applicable | SlideRoom is a web only application |
| 503 Applications | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Not Applicable | SlideRoom is a web only application |
| 503.3 Alternative User Interfaces | Not Applicable | SlideRoom is a web only application |
| 503.4 User Controls for Captions and Audio Description | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Not Applicable | SlideRoom is a web only application |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|-------------------------------------|
| 503.4.2 Audio Description Controls | Not Applicable | SlideRoom is a web only application |
| 504 Authoring Tools | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | See WCAG 2.1 section | See information in WCAG 2.1 section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable | SlideRoom is a web only application |
| 504.2.2 PDF Export | Partially Supports | |
| 504.3 Prompts | Partially Supports | |
| 504.4 Templates | Partially Supports | |

Chapter 6: Support Documentation and Services

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|---|
| 601.1 Scope | Heading cell – no response required | Heading cell – no response required |
| 602 Support Documentation | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | Supports | SlideRoom provides an electronic version of the support documentation on the use of the portal – End users with disabilities can request additional product support documentation by contacting our support center at support@slideroom.com |
| 602.3 Electronic Support Documentation | See WCAG 2.1 section | See information in WCAG 2.1 section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Supports | End-users with disabilities can request additional product support documentation by contacting our support center at support@slideroom.com |
| 603 Support Services | Heading cell – no response required | Heading cell – no response required |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| 603.2 Information on Accessibility and Compatibility Features | Supports | SlideRoom provides an electronic version of the support documentation on the use of the portal – End users with disabilities can request additional product support documentation by contacting our support center at support@slideroom.com |
| 603.3 Accommodation of Communication Needs | Supports | Support service related to SlideRoom can be found at the SlideRoom help website. Currently, telephone communication provision does not support TTY or relay services. Users with disabilities can open support request directly at support@slideroom.com |