

Voluntary Product Accessibility Template[®] (VPAT[®])

Revised Section 508 Edition

Version 2.4

Liaison International Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Liaison International- Applicant Gateway

Report Date: 08/09/2021

Product Description: Applicant Gateway is a web portal offering academic programs the opportunity to gather additional information and fees through post-application activities.

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Evaluation Methods Used:

A combination of automated and manual accessibility assessment techniques were used to evaluate the application. The technology platforms on which the testing was performed were Windows 10 OS, Chrome 90.0, AXE accessibility tool and NVDA 2020.1

Scope+:

| Sl.no | Page Name | URL | Testing Methodology* |
|-------|-----------|---|----------------------|
| 1 | Login | https://gateway-ag508.litest.io/app-gateway/#/login | Manual + Automation |

| | | | |
|----|--------------------------|---|---------------------|
| 2 | Forgot Password | https://gateway-ag508.litest.io/app-gateway/#/login/forgotPassword | Manual + Automation |
| 3 | First Time User | https://gateway-ag508.litest.io/app-gateway/#/login/firstTimeUser | Manual + Automation |
| 4 | Header | https://gateway-ag508.litest.io/app-gateway/#/dashboard | Manual + Automation |
| 5 | Footer | https://gateway-ag508.litest.io/app-gateway/#/dashboard | Manual + Automation |
| 6 | Dashboard | https://gateway-ag508.litest.io/app-gateway/#/dashboard | Manual + Automation |
| 7 | Competencies | https://gateway-ag508.litest.io/app-gateway/#/competencies | Manual + Automation |
| 8 | Collect Documents | https://gateway-ag508.litest.io/app-gateway/#/documents | Manual + Automation |
| 9 | Extend Offer | https://gateway-ag508.litest.io/app-gateway/#/extendOffer | Manual + Automation |
| 10 | Fee Collection | https://gateway-ag508.litest.io/app-gateway/#/tuitionDeposit | Manual + Automation |
| 11 | Prerequisites | https://gateway-ag508.litest.io/app-gateway/#/prerequisites | Manual + Automation |
| 12 | Schedule Interview | https://gateway-ag508.litest.io/app-gateway/#/interviewScheduler | Manual + Automation |
| 13 | Supplemental Application | https://gateway-ag508.litest.io/app-gateway/#/application | Manual + Automation |
| 14 | Supplemental Payment | https://gateway-ag508.litest.io/app-gateway/#/payments | Manual + Automation |
| 15 | Payment History | https://gateway-ag508.litest.io/app-gateway/#/profile/paymentHistory | Manual + Automation |

* Automation used axe Plug in

* Manual assessment based on Windows 10 – Chrome 90.0 – NVDA 2020.4

+ As a multitenant configurable product, each client has their own custom combination of layout, color, forms, and questions that make up their gateway and may affect compliance.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|--|---------------------------------|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes) Level AA (Yes) |

| Standard/Guideline | Included In Report |
|---|--------------------|
| | Level AAA (No) |
| Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 | (Yes) |

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| <p><u>1.1.1 Non-text Content</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Supports | Non-text content i.e., Informative Images and icons are provided with the text alternatives. Assistive technologies use these text alternatives to inform the purpose of the images & icons to users with visual impairments in audio or braille |
| <p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not Applicable | There is no time-based media available in the current iteration of the product |
| <p><u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not Applicable | There is no time-based media available in the current iteration of the product |
| <p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not Applicable | There is no time-based media available in the current iteration of the product |
| <p><u>1.3.1 Info and Relationships</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) | Supports | Information, structure, and relationships conveyed through presentation are programmatically determined or are available in text |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|---|
| <ul style="list-style-type: none"> 602.3 (Support Docs) | | |
| <p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | Content is rendered in a correct meaningful sequence, programmatically determined which allows assistive technologies to convey the relationship between the content |
| <p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | Other than sensory characteristics of components such as shape, color, size, visual location, orientation, or sound instructions are used for understanding and operating content of the product. |
| <p>1.4.1 Use of Color (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Partially Supports | As a multitenant configurable product, each client has their own custom combination of layout, color, forms, and questions that make up their gateway and may affect compliance |
| <p>1.4.2 Audio Control (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not Applicable | There is no time-based media available in the current iteration of the product |
| <p>2.1.1 Keyboard (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes. |
| <p>2.1.2 No Keyboard Trap (Level A)</p> | Supports | No keyboard traps: user can move into, and away from, |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|--|
| Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | any user interface component, simply by using their keyboard. Some misses, have bugs to fix in sprint 8 |
| <u>2.2.1 Timing Adjustable</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Partially Supports | Product supports time-out limits for inactive users. Exceptions: •Extend: The user is not warned before time expires and given at least 20 seconds to extend the time limit with a simple action. |
| <u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | For moving, blinking, scrolling, or auto-updating information, there is a mechanism for the user to pause, stop, or hide it unless the movement, blinking, or scrolling is part of an activity where it is essential. |
| <u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not Applicable | Applicant Gateway does not contain a part that flashes more than three times in one second. |
| <u>2.4.1 Bypass Blocks</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | Supports | Users of assistive technologies e.g. screen readers, as well as other users (keyboard only, screen magnifiers, etc.) can scan the page quickly and efficiently using bypass blocks (Skip links, headings, Landmarks, Iframe titles). |
| <u>2.4.2 Page Titled</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) | Supports | Page Titles are provided in such a way to help users find content and orient themselves within it. It also empowers users to know effortlessly when that page has changed |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| <ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| <p>2.4.3 Focus Order (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | Applicant Gateway pages navigate sequentially, and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability. |
| <p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | Liaison uses descriptive text or WAI-ARIA attributes to identify the purpose of links |
| <p>3.1.1 Language of Page (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | The default human language of each page is provided programmatically by liaison. |
| <p>3.2.1 On Focus (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | A component merely receiving focus will never automatically initiate a change of context. |
| <p>3.2.2 On Input (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| <p><u>3.3.1 Error Identification</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | Applicant Gateway provides ways to identify errors that will be interpreted by people with disabilities and/or using assistive technologies. |
| <p><u>3.3.2 Labels or Instructions</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | Applicant Gateway provides Labels or instructions clearly when content requires user input. |
| <p><u>4.1.1 Parsing</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features. |
| <p><u>4.1.2 Name, Role, Value</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | For all user interface components in the Applicant Gateway (including but not limited to: form elements, links and components generated by scripts), the name and role is programmatically determined; states, properties, and values that are set by the user programmatically; and notification of changes to these items is available to user agents, including assistive technologies. |
| | | |

Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|--|
| <p><u>1.2.4 Captions (Live)</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not Applicable | There is no time-based media available in the current iteration of this product. |
| <p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not Applicable | There is no time-based media available in the current iteration of this product. |
| <p><u>1.4.3 Contrast (Minimum)</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Supports</p> <p>Partially Supports</p> | <p>Applicant Gateway maintains a threshold value of color contrast i.e., 4.5 :1 between the regular text and its background and 3:1 between the large text and (at or over 18 point or 14 point bold) and its background. *</p> <p>As a multitenant configurable product, each client has their own custom combination of layout, color, forms, and questions that make up their gateway and may affect compliance</p> |
| <p><u>1.4.4 Resize text</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | Applicant Gateway pages can scale content up to 200% and the pages will still be readable and will not lose any functionality. |
| <p><u>1.4.5 Images of Text</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | Applicant Gateway does not contain any images of text. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| <p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | Supports | Applicant Gateway provides Multiple ways i.e., more than one way to navigate through the site to help users locate content in a manner that meets their needs. |
| <p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | Applicant Gateway pages have descriptive headings and labels which are unique and contextual. |
| <p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | Focus indication is always visible during keyboard navigation. |
| <p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not applicable | Applicant Gateway does not contain any additional languages in the content in this iteration. |
| <p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | Supports | The user interface of Applicant Gateway has a consistent structure i.e., navigation elements (such as navigation menus, search forms or table of contents) are used on multiple pages, and are presented in the same relative order which will help users with disabilities to quickly anticipate how to find (or skip) the content each time they encounter it. |
| <p>3.2.4 Consistent Identification (Level AA)</p> | Web: | Web: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | Supports | Applicant Gateway user interface components (such as links, buttons, active icons, informational icons, objects, etc.) that are used on multiple pages are identified (labelled) consistently across all pages. |
| <u>3.3.3 Error Suggestion</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | Applicant Gateway error messages provide suggested solutions to errors encountered. |
| <u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | Applicant Gateway offers data checking for input errors during payment and an opportunity to correct them. It also provides a mechanism for reviewing, confirming, and correcting information before finalizing a payment submission. |

* As a multitenant configurable product, each client has their own custom combination of layout, color selection, forms and questions that make up their gateway and may affect compliance.

Table 3: Success Criteria, Level AAA

Notes: Level AAA success criteria have not been evaluated and hence, the Success Criteria, Level AAA table has been removed

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Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|-----------------------------------|--------------------|---|
| 302.1 Without Vision | Supports | Applicant Gateway supports modes of operation that do not require user vision. |
| 302.2 With Limited Vision | Partially Supports | Applicant Gateway supports standard browser magnification and mode that reduces the field of vision required. Exceptions: <ul style="list-style-type: none"> • Liaison does not support a mode that allows user control of contrast. |
| 302.3 Without Perception of Color | Supports | Applicant Gateway does not use color as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. |
| 302.4 Without Hearing | Supports | Applicant Gateway does not rely on any auditory modes of operation. |
| 302.5 With Limited Hearing | Supports | Applicant Gateway does not rely on any auditory modes of operation. Therefore, also has no mode which improves clarity, reduces background noise, or allows user control of volume. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| 302.6 Without Speech | Not applicable | No mode of operation is provided. ICT shall provide at least one mode of operation that does not require user speech on the Liaison product |
| 302.7 With Limited Manipulation | Supports | All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes. |
| 302.8 With Limited Reach and Strength | Supports | All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes. |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Supports | Applicant Gateway provides features which are simpler and easier to use by individuals with limited cognitive, language, and learning abilities |

Chapter 5: [Software](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------------------------|---|
| 501.1 Scope – Incorporation of WCAG 2.0 AA | See WCAG 2.0 section | See information in WCAG 2.0 section |
| 502 Interoperability with Assistive Technology | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Not Applicable | Applicant Gateway is a web only application |
| 502.2.2 No Disruption of Accessibility Features | Not Applicable | Applicant Gateway is a web only |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|---|
| | | application |
| 502.3 Accessibility Services | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Not Applicable | Applicant Gateway is a web only application |
| 502.3.2 Modification of Object Information | Not Applicable | Applicant Gateway is a web only application |
| 502.3.3 Row, Column, and Headers | Not Applicable | Applicant Gateway is a web only application |
| 502.3.4 Values | Not Applicable | Applicant Gateway is a web only application |
| 502.3.5 Modification of Values | Not Applicable | Applicant Gateway is a web only application |
| 502.3.6 Label Relationships | Not Applicable | Applicant Gateway is a web only application |
| 502.3.7 Hierarchical Relationships | Not Applicable | Applicant Gateway is a web only application |
| 502.3.8 Text | Not Applicable | Applicant Gateway is a web only application |
| 502.3.9 Modification of Text | Not Applicable | Applicant Gateway is a web only application |
| 502.3.10 List of Actions | Not Applicable | Applicant Gateway is a web only application |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------------------------|---|
| 502.3.11 Actions on Objects | Not Applicable | Applicant Gateway is a web only application |
| 502.3.12 Focus Cursor | Not Applicable | Applicant Gateway is a web only application |
| 502.3.13 Modification of Focus Cursor | Not Applicable | Applicant Gateway is a web only application |
| 502.3.14 Event Notification | Not Applicable | Applicant Gateway is a web only application |
| 502.4 Platform Accessibility Features | Not Applicable | Applicant Gateway is a web only application |
| <u>503 Applications</u> | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Not Applicable | Applicant Gateway is a web only application |
| 503.3 Alternative User Interfaces | Not Applicable | Applicant Gateway is a web only application |
| <i>503.4 User Controls for Captions and Audio Description</i> | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Not Applicable | Applicant Gateway is a web only application |
| 503.4.2 Audio Description Controls | Not Applicable | Applicant Gateway is a web only application |
| <u>504 Authoring Tools</u> | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | See WCAG 2.0 section | See information in WCAG 2.0 section |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable | Applicant Gateway is a web only application |
| 504.2.2 PDF Export | Not Applicable | Applicant Gateway is a web only application |
| 504.3 Prompts | Not Applicable | Applicant Gateway is a web only application |
| 504.4 Templates | Not Applicable | Applicant Gateway is a web only application |

Chapter 6: [Support Documentation and Services](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------------------------|-------------------------------------|
| 601.1 Scope | Heading cell – no response required | Heading cell – no response required |
| 602 Support Documentation | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | | |
| 602.3 Electronic Support Documentation | See WCAG 2.0 section | See information in WCAG 2.0 section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | | |
| 603 Support Services | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | | |
| 603.3 Accommodation of Communication Needs | | |

Legal Disclaimer (Company)

Include your company legal disclaimer here, if needed.