TargetX Accessibility Conformance Report

VPAT® Version 2.1 - March 2018

Name of Product/Version: App Reader/Decision 1910.0

Product Description: Review applications.

Date: 08/28/2019

Contact information: support@targetx.com

Notes:

Evaluation Methods Used: aXe plugin, tota11y bookmarklet,

manual testing

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A (<u>Yes</u>) Level AA (<u>Yes</u>) Level AAA (<u>No</u>)
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	(<u>Yes</u>)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V1.1.2 (2015-04) at http://mandate376.standards.eu/standard	(<u>No</u>)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Supports with Exceptions: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

 Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: 2017 Section 508	Web: Supports with exceptions	TargetX Logo and user avatar are missing an alt attribute. Icons within buttons contain a "title" attribute as an identifier, but the buttons themselves do not have either a title or aria-label attribute.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	App Reader/Decision does not contain any multimedia presentations.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	App Reader/Decision does not contain any multimedia or synchronized media presentations.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable	App Reader/Decision does not contain any multimedia or synchronized media presentations.
1.3.1 Info and Relationships (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	App Reader/Decision does not contain tables. App Reader/Decision does not contain data tables with two or more levels of row/column headers. App Reader/Decision does not contain image maps.

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A) Also applies to: 2017 Section 508	Web: Supports with exceptions	DOM order of elements matches tab order. DOM order of elements does not match visual order, as the top bar is the first (vertical) visual element on the page but is after the main page content in the DOM.
1.3.3 Sensory Characteristics (Level A) Also applies to: 2017 Section 508	Web: Supports	
1.4.1 Use of Color (Level A) Also applies to: 2017 Section 508	Web: Supports with exceptions	Text color is the only way to tell if a section in the sidebar navigation panel is disabled or not.
1.4.2 Audio Control (Level A) Also applies to: 2017 Section 508	Web: Not Applicable	App Reader/Decision does not contain any audio elements.
2.1.1 Keyboard (Level A) Also applies to: 2017 Section 508	Web: Supports with exceptions	All links and buttons are accessible via keyboard but there is no visual indication that they are focused by the keyboard. Additionally, some links are only clickable when using an assistive software.
2.1.2 No Keyboard Trap (Level A) Also applies to: 2017 Section 508	Web: Supports	App Reader/Decision does not contain keyboard traps.
2.2.1 Timing Adjustable (Level A) Also applies to: 2017 Section 508	Web: Not Applicable	Our product is subject to the Salesforce Community security feature to log you out if you are inactive. The SF inactivity timeout is not configurable by the user.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: 2017 Section 508	Web: Not Applicable	App Reader/Decision does not contain any time-sensitive workflows or actions.

Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable	There are no flashing or blinking objects in App Reader/Decision.
 2.4.1 Bypass Blocks (Level A) Also applies to: 2017 Section 508 501 (Web)(Software) - Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) - Does not apply to non-web docs 	Web: Supports with exceptions	There are no repeated blocks of content on web pages in the App Reader/Decision product. However, a "Skip to Content" link is not provided.
2.4.2 Page Titled (Level A) Also applies to: 2017 Section 508	Web: Does not support	App Reader/Decision does not have a unique webpage title. The page is titled "TargetX".
2.4.3 Focus Order (Level A) Also applies to: 2017 Section 508	Web: Supports with exceptions	Tab order is logical and as expected for the most part. However, the main page content is before the top bar in tab order which is against the visual layout.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	All link functionality is clear in context.
3.1.1 Language of Page (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with exceptions	The

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Input errors are noted on form through text, and/or highlighted inputs.
3.3.2 Labels or Instructions (Level A) Also applies to: 2017 Section 508	Web: Does not support	Aria attributes are not clearly set for inputs and their labels.
4.1.1 Parsing (Level A) Also applies to: 2017 Section 508	Web: Supports	
4.1.2 Name, Role, Value (Level A) Also applies to: 2017 Section 508	Web: Supports	

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: 2017 Section 508	Web: Not Applicable	App Reader/Decision does not contain live audio content.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable	App Reader/Decision does not contain any multimedia or synchronized media presentations.

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA) Also applies to: 2017 Section 508	Web: Does not support	In many places, color contrast standards for text are not met.
1.4.4 Resize text (Level AA) Also applies to: 2017 Section 508	Web: Supports	App Reader/Decision does allow for up to a 200% resize of text without dropping any content or functions on web.
1.4.5 Images of Text (Level AA) Also applies to: 2017 Section 508	Web: Supports	
2.4.5 Multiple Ways (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) - Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) - Does not apply to non-web docs	Web: Supports	Links are available and provided for navigation to all relevant web pages.
2.4.6 Headings and Labels (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	
2.4.7 Focus Visible Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Does not support	Focus is not visible for most tab- navigable elements in the navigation sidebar.
3.1.2 Language of Parts (Level AA) Also applies to: 2017 Section 508	Web: Supports	The language throughout the page does not change.

Criteria	Conformance Level	Remarks and Explanations
3.2.3 Consistent Navigation (Level AA) Also applies to: 2017 Section 508	Web: Supports	
3.2.4 Consistent Identification Also applies to: 2017 Section 508 • 501 (Web)(Software) - Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) - Does not apply to non-web docs	Web: Supports	
3.3.3 Error Suggestion (Level AA) Also applies to: 2017 Section 508	Web: Supports	Error messages are specific, for example when a required field is left blank: "Please fill out this field"
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: 2017 Section 508	Web: Not Applicable	

2017 Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports with exceptions	App Reader/Decision does allow for up to a 200% resize of text without dropping any content or functions on web. Most elements are accessible by keyboard.

Criteria	Conformance Level	Remarks and Explanations
302.2 With Limited Vision	Supports	Events supports screen magnification and browser-provided zoom functionality on web and mobile.
302.3 Without Perception of Color	Supports with exceptions	Errors are indicated with text and are, in some cases, accompanied by colored outlines.
		Text color is the only way to tell if a section in the sidebar navigation panel is disabled or not.
302.4 Without Hearing	Supports	App Reader/Decision does not rely on sound alone or user hearing to access any of its core functionality.
302.5 With Limited Hearing	Supports	App Reader/Decision does not rely on audio to present information.
302.6 Without Speech	Supports	App Reader/Decision does not require user speech.
302.7 With Limited Manipulation	Supports	App Reader/Decision does not require fine motor control or simultaneous actions. App Reader/Decision user interface and controls have large target areas that would not cause problems for people with fine motor control or limited reach and strength.
302.8 With Limited Reach and Strength	Supports	App Reader/Decision does not require fine motor control or simultaneous actions. App Reader/Decision user interface and controls have large target areas that would not cause problems for people with fine motor control or limited reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

Chapter 4: Hardware

Notes: This section is not applicable to TargetX Events (a solely software/web-based product)

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope - Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell - no response required	Heading cell - no response required
502.2.1 User Control of Accessibility Features	Supports with exceptions	Most elements are accessible by keyboard.
502.2.2 No Disruption of Accessibility Features	Supports	
502.3 Accessibility Services	Heading cell - no response required	Heading cell - no response required
502.3.1 Object Information	Does not support	Focus is not visible for most tab-navigable elements in the navigation sidebar.
502.3.2 Modification of Object Information	Does not support	TargetX currently does not provide an accessibility API via which styling can be automatically updated by assistive technologies.
502.3.3 Row, Column, and Headers	Not Applicable	App Reader/Decision does not contain tables. App Reader/Decision does not contain data tables with two or more levels of row/column headers. App Reader/Decision does not contain image maps.
502.3.4 Values	Supports	The value of UI controls is represented in the DOM and markup. There are no elements with max and min values that need to be exposed.
502.3.5 Modification of Values	Supports	Most values can be set via keyboard or other tools which do not require specific API access. TargetX does not currently provide an accessibility API for assistive technologies to access.
502.3.6 Label Relationships	Supports	

Criteria	Conformance Level	Remarks and Explanations
		App Reader/Decision does not contain tables.
502.3.7 Hierarchical Relationships	Supports	App Reader/Decision does not contain data tables with two or more levels of row/column headers.
		App Reader/Decision does not contain image maps.
502.3.8 Text	Supports	
EO2 2 0 Modification of Toyt		Editable text can be edited via keyboard or other tools which do not require specific API access.
502.3.9 Modification of Text Supports	Supports	TargetX does not currently provide an accessibility API for assistive technologies to access.
502.3.10 List of Actions	Supports with exceptions	Most actions are accessible via keyboard or other tools which do not require specific API access.
302.3. TO LIST OF ACTIONS		We do not provide an accessibility API for assistive technologies to access.
502.3.11 Actions on Objects	Supports with exceptions	Most actions are accessible via keyboard or other tools which do not require specific API access.
	Sapports With exceptions	We do not provide an accessibility API for assistive technologies to access.
502.3.12 Focus Cursor	Does not support	Focus is not visible for most tab-navigable elements in the navigation sidebar.

Criteria	Conformance Level	Remarks and Explanations
502.3.13 Modification of Focus Cursor	Supports	App Reader/Decision uses native controls or standard programming elements that support programmatic access by assistive technology to focus, text insertion point, and selection attributes that can be set by the user. We do not provide a separate accessibility API for assistive technologies to access.
502.3.14 Event Notification	Does not support	
502.4 Platform Accessibility Features	Not Applicable	
503 Applications	Heading cell - no response required	Heading cell - no response required
503.2 User Preferences	Not Applicable	
503.3 Alternative User Interfaces	Not Applicable	
503.4 User Controls for Captions and Audio Description	Heading cell - no response required	Heading cell - no response required
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
504 Authoring Tools	Heading cell - no response required	Heading cell - no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.0 section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell - no response required	Heading cell - no response required

Criteria	Conformance Level	Remarks and Explanations
602 Support Documentation	Heading cell - no response required	Heading cell - no response required
602.2 Accessibility and Compatibility Features	Not Applicable	All keyboard navigation follows established system conventions
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	
603 Support Services	Heading cell - no response required	Heading cell - no response required
603.2 Information on Accessibility and Compatibility Features	Supports	
603.3 Accommodation of Communication Needs	Supports	

Disclaimer

The enclosed data documents a product's conformance with VPAT accessibility standards from WCAG 2.0 A & AA and Section 508 of the Rehabilitation Act of 1973, and 29 U.S.C. § 794(d). Data in this report reflects results which were obtained under a controlled environment. As such, duplication of tests may yield different results. Deviation from the data presented in this report may result from user error, software updates, differing legal jurisdiction, internet browser utilized, device used, or any other alteration, however slight, of the testing environment. TargetX does not guarantee that results will be identical in every scenario and is not responsible for any inconsistencies.