





SEATTLE | FEBRUARY 15-16, 2023

SESSION

Innovation & Sustainable
Strategies to Grow Enrollment in
Uncertain Times



CHRISTOPHER SMITH, Ph.D. Executive Director of Enrollment

Management and New Student Engagement
Kansas State University Salina
Aerospace and Technology Campus

#### **COVERED TODAY**

- Who am I?
- Introduction to consultative approach
- Three-year plan to rebuild, ignite, grow recruitment
- The role financial aid plays in recruitment
- Omni-channel marketing strategy
- Results
- Choosing the right partner
- Q & A



MINDFULLY FORMULATED

RADICALLY TRANSPARENT

RESPONSIBLY SOURCED







# How do you deliver a highly personal, authentic, and human experience at scale?

- Overcome objections
- Decision-making is guided by emotional connection.
- Communicate frequently & in multiple formats
- The "Why" before the "How" & the "What"
- Create a unique journey



#### **GEN Z'S**



Gen Z is a diverse group of independently-minded young people, but we can observe trends in their attitudes and behaviors. They're focused on outcomes, unafraid to buck trends, and fiercely independent.

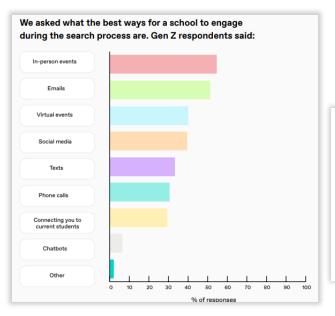
They are more sensible, have different expectations of work and studies, are ethically conscious, and are known as advocates for social justice

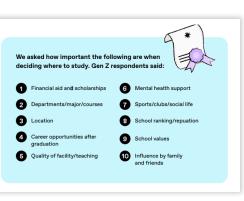
#### MESSAGING MUST BE PERSONAL AND TAILORED TO THEM.

More than one in three students (37%) say career opportunities is a top-three issue when deciding where to study.

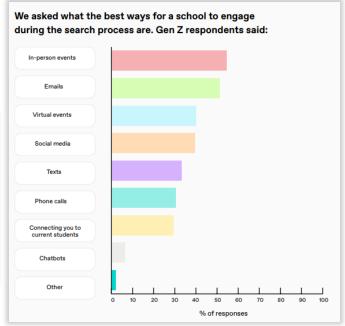
When they want to find information, they don't turn to google. Instead, "almost half" use TikTok and Instagram as search engines

#### **WHAT'S TRENDING?**





#### **KEY TAKEAWAYS**

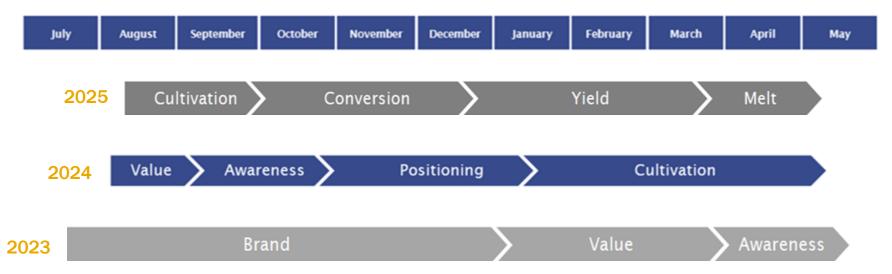




. . . . .

#### Three-year Plan To Rebuild, Grow, and Ignite Recruitment

#### Ug learners targeted sophomores, juniors, and seniors



#### Rebuild.



. . . . .

#### Three-year Plan To Rebuild, Grow, and Ignite Recruitment

Targeted sophomores: brand, value, and awareness



#### Rebuild: Brand, Value, and Awareness





Simon, you're probably thinking, "I'm not even old enough to get my driver's license, why should I start thinking about college?"

Our answer: Because college is all about making lifelong connections.

Sure, you can wait until the end of junior year to start cramming in campus visits, but why not make your life easier and start now? The earlier you make a connection with a Kansas State Salina admissions representative, the sooner you become a member of our community.

High school goes by in a flash, and college moves even faster! Take your time and enjoy every minute of it, starting with your first campus visit to K-State Salina!

Schedule Your Campus Tour



Mary King Admissions Representative 785-826-2661 maryeloraking@k-state.edu

friendly colleges in kansas

for students (Princeton Review 2018)

happiest students (Princeton Review 2018)

#### Rebuild: Brand, Value, and Awareness



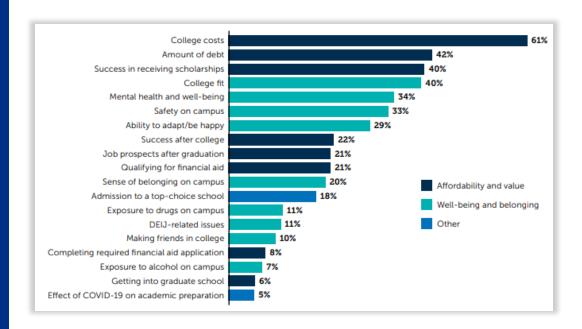






# **WHAT'S TRENDING**

Addressing parents' concerns about cost and value should be a top goal of communications with parents



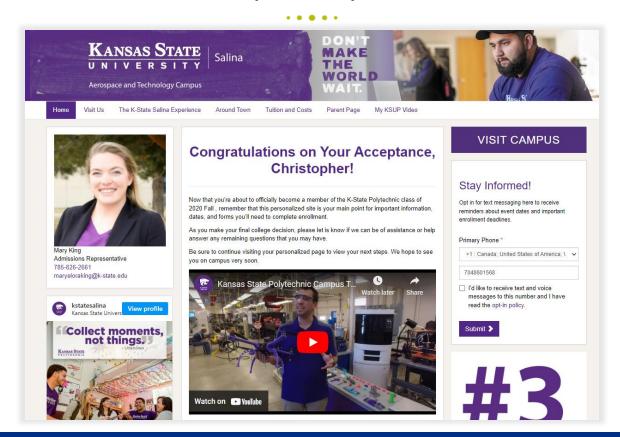
#### Rebuild: Brand, Value, and Awareness





#### Rebuild: Brand, Value, and Awareness







. . . . .



#### Three-year Plan To Rebuild, Grow, and Transform Recruitment

Targeted juniors: value, awareness, positioning and cultivation







Hi Simon,

At the Kansas State University Salina Campus, we don't just believe in making the world a better place through aviation, engineering, technology and art — we actually do it.

Our move to our current Salina campus solidifies our promise to provide a small campus atmosphere with a professional learning environment built on theory, cutting-edge research and industry application. As a student, you will bring concepts and theories to life by combining active classroom learning and project-based work.

#### Join the K-State Salina Family

Did you know? Salina, Kansas has around 50,000 people, a strong arts vibe and over 700 acres of parks!



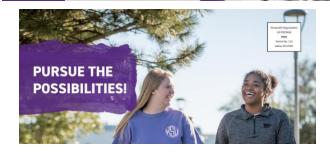
Mary King Admissions Representative 785-826-2661 marveloraking@k-state.edu

\$80K THE LARGEST scholarship in Kansas. 98% placement rate after graduation

best quality of life in the country (Princeton Review 2018)































US POSTAGE

PLACE HOLDER

Salina, KS 67401





Friday, March 3, 2023 | Check In: 8:30 a.m.

#### Experience the opportunities that await you!

At this free event, high school juniors and seniors, and their parents, can customize their experience:

- · Choosing a major to explore
- · Connecting with industry-experienced faculty
- · Learning about life on campus as a student
- · And more!
- · VIEW THE FULL DETAILS ONLINE



#### KANSAS STATE

Aerospace and Technology Campus Office of Admissions 2310 Centennial Road Salina, KS 67401-8196

> [Firstname] [Lastname] [Street Address] [City], [ST] [Zip Code]

LIAISON





#### Three-year Plan To Rebuild, Grow, and Transform Recruitment

Targeted seniors: cultivation, conversion, yield and melt



















Hi Simon,

Expect to graduate career-ready at Kansas State University Salina Campus. You'll learn from industry-experienced faculty and put your newly developed knowledge into practice with hands-on experiences in and out of the classroom.

#### Get your Start at K-State Salina

Our academic programs are a blend of STEM and aviation, including everything from aviation maintenance and professional pilot to digital media and web development technology. With 13 distinct degrees and a 14:1 student-to-faculty ratio, individualized support and career opportunities are common practice.



Mary King
Admissions Representative
785-826-2661
maryeloraking@k-state.edu

happiest students (Princeton Review 2018)

#2 for students LOVE these colleges #1 LGBTQ friendly colleges in kansas





Admissions Representative 785-826-2661 maryeloraking@k-state.edu



you on campus very soon.



7048601568

I'd like to receive text and voice messages to this number and I have read the opt-in policy.

Submit >





. . . . .





[FIRSTNAME], THIS IS THE MOMENT YOU'VE BEEN WAITING FOR!





Dear <FirstName>,

WID: <wildcatidentification>

#### Welcome to the Wildcat family!

Congratulations - you're in! You have been admitted to the < Degree option> program at Kansas State University Salina Aerospace and Technology Campus for the <AdmitTerm> term. As you've discovered during your personalized admissions process, at K-State Salina, your experience matters. You are at the center of everything we do at K-State Salina, and you will know from the minute you set foot on campus that your success is our main focus.

We are committed to ensuring you are equipped with the career-ready skills you need to immediately make an impact upon your graduation from K-State Salina. Our 98% placement rate and average starting salary of \$58,000 proves it.

What's next? Keep an eye on your mailbox - soon you'll receive something to help you proudly promote that you're a member of the K-State Aerospace and Technology family and a checklist with your next steps. If you have any questions about your progress, call the Office of Admissions at 785-826-2640.

We want to help you get connected on campus and in the community, so please don't hesitate to reach out to the Office of Student Life with any questions when you arrive. Student Programming Board hosts numerous fun, interactive, student-focused events to promote student engagement on campus. Our home base, the city of Salina, is a great atmosphere for college students. From multiple local eats and coffee shops; the arts district; volunteer opportunities; numerous outdoor parks and trails; and activity venues like The Alley, movie theater, trampoline park and multiple golf courses; there's something for everyone!

On behalf of the entire Kansas State University Salina Aerospace and Technology family, congratulations on your admission and we can't wait to welcome you on campus

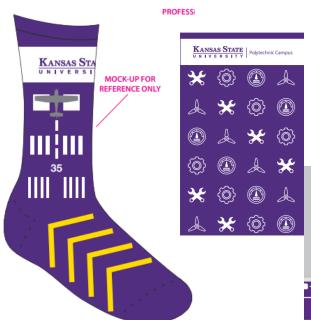
Executive Director of Enrollment Management and New Student Engagement





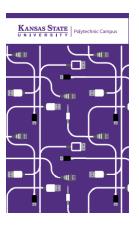






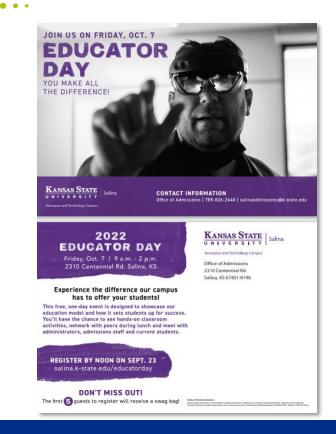












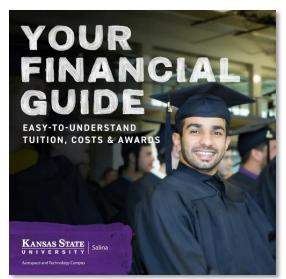








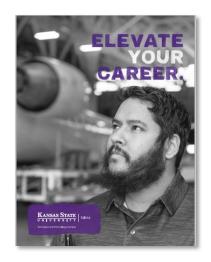
















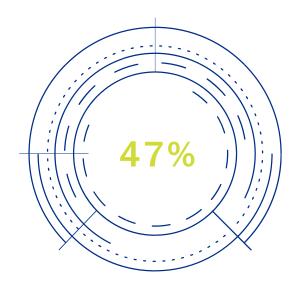














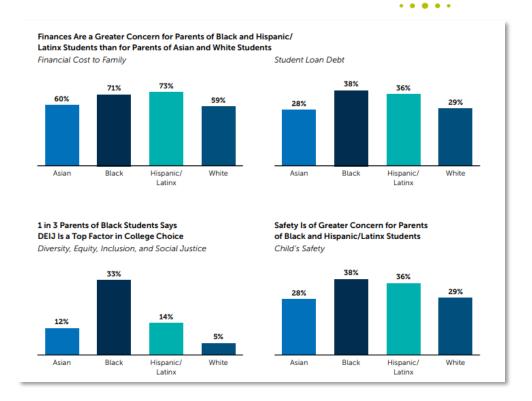
Parents believe a college degree will result in higher earning potential

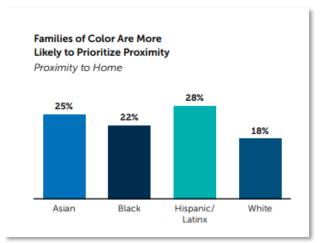
Parents are willing to stretch themselves financially to obtain a college education

Families eliminated colleges based on perceived cost-before even researching the school

# Financial Concerns Are a Top Source of Anxiety



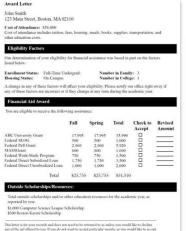


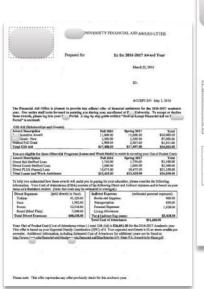


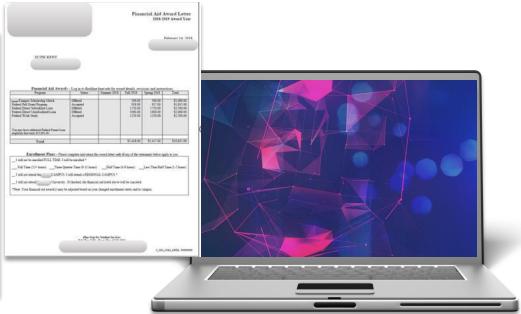
#### The Financial Aid Letter of The Past

. . . . .



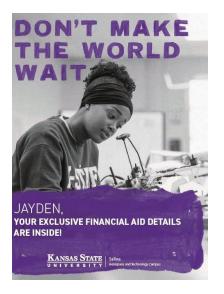




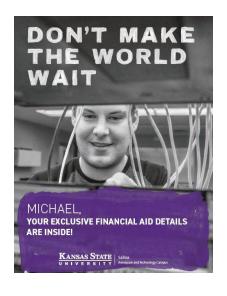


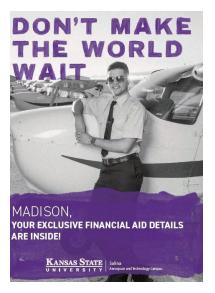
## **Channel: Dynamic Print Piece**











# Personalized Letter from Admissions Representative

. . . . .





We are here to support you every step of the way through the financial aid process. The college journey is a very important decision and we want to make certain you are comblent with your choice academically, professionally and financially. I am happy to answer any questions you may have about your future investment in Kansas State University Salina Aerospace and



BECOME A LEADER The Applied Business degree option

prepares students with business and management principles.



We are here to support you every step of the way through the financial aid process. The college journey is a very important decision and we want to make certain you are confident with your choice academically, professionally and financially. I am happy to answer any questions you may have about your future investment in Kansas State University Salina Aerospace and



ASHLEY HAUGAARD

ADVANCE THE EMERGING DRONE INDUSTRY The UAS Design and

Integration degree option teaches students to learn industry. essential skills by going behindthe-scenes of UAS construction and implementation. No flight ratings required.



financial aid process. The college journey is a very important decision and we want to make certain you are confident with your choice academically, professionally and financially, I am happy to answer any questions you may have about your future investment in Kansas State University Salina Aerospace and



LEAD THE AVIATION NDUSTRY The Professional Aviation degree notion applies your previously parned aviation corrificates, ratings liscensures or college credits and is 100% online



We are here to support you every step of the way through the triancial aid process. The college journey is a very important decision and we want to make certain you are contident with your choice academicably, professionally and financially. I am happy to answer any questions you may have about your



WHITNEY HOOD

The Aviation Maintenance Management degree option propares students to sit for the FAA's Airframe and Powerplant certification exam, which can be taken right on campus with our FAA-certified mechanic instructor

KEEP

FLYING

AIRCRAFT

#### **Channel: Print**

- Inside panel with value statements to emphasize investment
- Financial aid award
- Additional resources
   & information
   for families



# YOUR FINANCIAL AID DETAILS

At the K-State Aerospace and Technology Campus, we offer our students opportunities for many types of institutional innancial aid to make a Wildcat education affordable to all. A variety of grants and academic scholarships are available for students who qualify.

Estimated Direct Expe	NSES (Expenses billed to you directly by the University)
UITION	\$24,394.0
OOM & BOARD	\$6,840.0
OOLS	\$500.0

Estimated Indirect Expenses (Other educational expenses)	
BOOKS	\$600.00
TOTAL	\$600.00

\$32,334.00

\$4,000.00

\$5,500.00

\$32,336.00

\$0.00

ш	
ı	Financial Aid Offers (Included K-State Polytechnic, State and Federal Funds)
	I III all Clat Ala Offer 3 (included k-state Polytechnic, state and Federal Funds)
	K-STATE RECOGNITION AWARD
	FERENAL RIPGOT LINGUISCINGER LOAD
	FEDERAL DIRECT UNSUBSIDIZED LOAN

FEDERAL DIRECT UNSUBSIDIZED LOAN
FEDERAL PARENT PLUS LOAN
TOTAL

TOTAL ESTIMATED NET PRICE FOR THE YEAR

TOTAL ESTIMATED EXPENSES FOR THE YEAR

**TOTAL AID: \$32,336.00** 

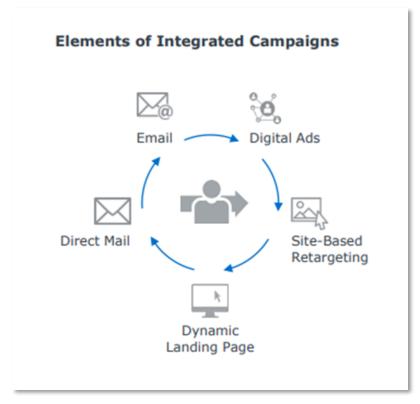
ende a resistancia. Caractura de como la comina a resistancia in emissa, pogran en imperso, agri la securpida conscience a estada apia, cana una vida eje, se para se, comende a come Pendira se come.



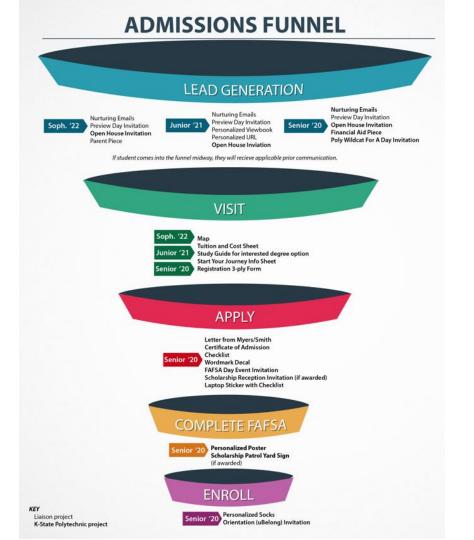
#### **Multi-channel Marketing Drives Results Throughout The Admissions Funnel**



• • • •



- Geo-Target
- Poly-Targeting
- Social Media Ads
- Display Ads
- Retargeting
- PPC
- SEO
- Social Listening
- Al Chat Bot
- Prescriptive Modeling
- Data Analytics
- KPI's
- Conversion Rates





## Results



- Total applications increased by +8% over 2021
- Total admitted students +9% over 2021
- Total enrolled is +7.8% over 2021
- First-generation student applications +23% over 2021
- On-Campus living for the fourth year in a row at capacity
- Female enrollment increased by +11% over 2021, with a 16% increase in total applications
- Out-of-State applications are +16%, and in-state +8% over 2021
- Hispanic/Latino +30%, Asian +36%, and Black/African American applications are down -9%
- Fall enrollment headcounts 1-yr growth +7.5%; 3-yr growth rate +19.8%; 5-yr growth rate +22.3%.















# **THANK YOU**

• • • • •

Christopher Smith, Ph.D.
Executive Director, Enrollment Management and New Student Engagement

Kansas State University Salina Aerospace and Technology Campus

