Table of Contents

Name of Product/Version: App Reader/Decision 2207.0	1
Name of Product/Version: Engage 2207.2	18
Name of Product/Version: Events 2207.0	37
Name of Product/Version: TargetX Online Application	55
Name of Product/Version: Schools App	74

TargetX Accessibility Conformance Report

VPAT® Version 2.1 – July 2022

Name of Product/Version: App Reader/Decision 2207.0

Product Description: Review applications.

Date: 7/18/2022

Contact information: support@targetx.com

Notes:

Evaluation Methods Used: aXe plugin, tota11y

bookmarklet, manual testing

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://	Level A (Yes)
www.w3.org/TR/2008/REC-WCAG20-20081211/	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V1.1.2 (2015-04) at http://mandate376.standards.eu/standard	(No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Supports with Exceptions: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

• Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with exceptions	TargetX Logo and user avatar are missing an alt attribute. Icons within buttons contain a "title" attribute as an identifier, but the buttons themselves do not have either a title or aria-label attribute.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	App Reader/Decision does not contain any multimedia presentations.
1.2.2 Captions (Prerecorded) (Level A) Not Applicable Also applies to: 2017 Section 508 901.2 (Authoring Tool) 602.3 (Support Docs)	Web:	App Reader/Decision does not contain any multimedia or synchronized media presentations.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	App Reader/Decision does not contain any multimedia or synchronized media presentations.
1.3.1 Info and Relationships (Level A)		App Reader/Decision does not contain tables.

Also applies to:	
2017 Section 508	

- 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)

Web: Not Applicable App Reader/Decision does not contain data tables with two or more levels of row/column headers.

App Reader/Decision does not contain image maps.

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with exceptions	DOM order of elements matches tab order. DOM order of elements does not match visual order, as the top bar is the first (vertical) visual element on the page but is after the main page content in the DOM.
1.3.3 Sensory Characteristics (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	
1.4.1 Use of Color (Level A) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports with exceptions	Text color is the only way to tell if a section in the sidebar navigation panel is disabled or not.
1.4.2 Audio Control (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	App Reader/Decision does not contain any audio elements.
2.1.1 Keyboard (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with exceptions	All links and buttons are accessible via keyboard but there is no visual indication that they are focused by the keyboard. Additionally, some links are only clickable when using an assistive software.
2.1.2 No Keyboard Trap (Level A) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	App Reader/Decision does not contain keyboard traps.
2.2.1 Timing Adjustable (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Our product is subject to the Salesforce Community security feature to log you out if you are inactive. The SF inactivity timeout is not configurable by the user.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	App Reader/Decision does not contain any time-sensitive workflows or actions.

Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: 2017 Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable	There are no flashing or blinking objects in App Reader/Decision.
2.4.1 Bypass Blocks (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) - Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) - Does not apply to non-web docs	Web: Supports with exceptions	There are no repeated blocks of content on web pages in the App Reader/Decision product. However, a "Skip to Content" link is not provided.
2.4.2 Page Titled (Level A) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Does not support	App Reader/Decision does not have a unique webpage title. The page is titled "TargetX".
2.4.3 Focus Order (Level A) Also applies to: 2017 Section 508 • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with exceptions	Tab order is logical and as expected for the most part. However, the main page content is before the top bar in tab order which is against the visual layout.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	All link functionality is clear in context.
3.1.1 Language of Page (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web:a Supports with exceptions	The

Also applies to: 2017 Section 508		
501 (Web)(Software)504.2 (Authoring Tool)602.3 (Support Docs)	Web: Supports	

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A) Supports Also applies to: 2017 Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web:	Input errors are noted on form through text, and/or highlighted inputs.
3.3.2 Labels or Instructions (Level A) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Does not support	Aria attributes are not clearly set for inputs and their labels.
4.1.1 Parsing (Level A) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	
4.1.2 Name, Role, Value (Level A) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable	App Reader/Decision does not contain live audio content.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable	App Reader/Decision does not contain any multimedia or synchronized media presentations.

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does not support	In many places, color contrast standards for text are not met.
1.4.4 Resize text (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	App Reader/Decision does allow for up to a 200% resize of text without dropping any content or functions on web.
1.4.5 Images of Text (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	
2.4.5 Multiple Ways (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) - Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) - Does not apply to non-web docs	Web: Supports	Links are available and provided for navigation to all relevant web pages.
2.4.6 Headings and Labels (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	
2.4.7 Focus Visible (Level AA) Does not support Also applies to: 2017 Section 508 504.2 (Authoring Tool) 602.3 (Support Docs)	Web:	Focus is not visible for most tab- navigable elements in the navigation sidebar.
3.1.2 Language of Parts (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	The language throughout the page does not change.

Criteria	Conformance Level	Remarks and Explanations
 3.2.3 Consistent Navigation (Level AA) Also applies to: 2017 Section 508 501 (Web)(Software) - Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) - Does not apply to non-web docs 	Web: Supports	
 3.2.4 Consistent Identification (Level AA) Also applies to: 2017 Section 508 501 (Web)(Software) - Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) - Does not apply to non-web docs 	Web: Supports	
3.3.3 Error Suggestion (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Error messages are specific, for example when a required field is left blank: "Please fill out this field"
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	

2017 Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports with exceptions	App Reader/Decision does allow for up to a 200% resize of text without dropping any content or functions on web. Most elements are accessible by keyboard.

Criteria	Conformance Level	Remarks and Explanations
302.2 With Limited Vision	Supports	Events supports screen magnification and browser-provided zoom functionality on web and mobile.
302.3 Without Perception of Color	Supports with exceptions	Errors are indicated with text and are, in some cases, accompanied by colored outlines.
		Text color is the only way to tell if a section in the sidebar navigation panel is disabled or not.
302.4 Without Hearing	Supports	App Reader/Decision does not rely on sound alone or user hearing to access any of its core functionality.
302.5 With Limited Hearing	Supports	App Reader/Decision does not rely on audio to present information.
302.6 Without Speech	Supports	App Reader/Decision does not require user speech.
302.7 With Limited Manipulation	Supports	App Reader/Decision does not require fine motor control or simultaneous actions. App Reader/Decision user interface and controls have large target areas that would not cause problems for people with fine motor control or limited reach and strength.
302.8 With Limited Reach and Strength	Supports	App Reader/Decision does not require fine motor control or simultaneous actions. App Reader/Decision user interface and controls have large target areas that would not cause problems for people with fine motor control or limited reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

Chapter 4: Hardware

Notes: This section is not applicable to TargetX Events (a solely software/web-based product)

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope - Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell - no response required	Heading cell - no response required
502.2.1 User Control of Accessibility Features	Supports with exceptions	Most elements are accessible by keyboard.
502.2.2 No Disruption of Accessibility Features	Supports	
502.3 Accessibility Services	Heading cell - no response required	Heading cell - no response required
502.3.1 Object Information	Does not support	Focus is not visible for most tab-navigable elements in the navigation sidebar.
502.3.2 Modification of Object Information	Does not support	TargetX currently does not provide an accessibility API via which styling can be automatically updated by assistive technologies.
502.3.3 Row, Column, and Headers	Not Applicable	App Reader/Decision does not contain tables. App Reader/Decision does not contain data tables with two or more levels of row/column headers. App Reader/Decision does not contain image maps.
502.3.4 Values	Supports	The value of UI controls is represented in the DOM and markup. There are no elements with max and min values that need to be exposed.
502.3.5 Modification of Values	Supports	Most values can be set via keyboard or other tools which do not require specific API access. TargetX does not currently provide an accessibility API for assistive technologies to access.

502.3.6 Label Relationships	Supports	
302.3.0 Labet Netationships	Supports	

Criteria	Conformance Level	Remarks and Explanations
		App Reader/Decision does not contain tables.
502.3.7 Hierarchical Relationships	Supports	App Reader/Decision does not contain data tables with two or more levels of row/column headers.
		App Reader/Decision does not contain image maps.
502.3.8 Text	Supports	
EO2 2 0 Modification of Toyt		Editable text can be edited via keyboard or other tools which do not require specific API access.
502.3.9 Modification of Text	Supports	TargetX does not currently provide an accessibility API for assistive technologies to access.
502.3.10 List of Actions		Most actions are accessible via keyboard or other tools which do not require specific API access.
302.3. TO LIST OF ACTIONS	Supports with exceptions	We do not provide an accessibility API for assistive technologies to access.
502.3.11 Actions on Objects Supports with exceptio	Supports with exceptions	Most actions are accessible via keyboard or other tools which do not require specific API access.
	Supports with exceptions	We do not provide an accessibility API for assistive technologies to access.
502.3.12 Focus Cursor	Does not support	Focus is not visible for most tab-navigable elements in the navigation sidebar.

Criteria	Conformance Level	Remarks and Explanations
502.3.13 Modification of Focus Cursor	Supports	App Reader/Decision uses native controls or standard programming elements that support programmatic access by assistive technology to focus, text insertion point, and selection attributes that can be set by the user. We do not provide a separate accessibility API for assistive technologies to access.
502.3.14 Event Notification	Does not support	
502.4 Platform Accessibility Features	Not Applicable	
503 Applications	Heading cell - no response required	Heading cell - no response required
503.2 User Preferences	Not Applicable	
503.3 Alternative User Interfaces	Not Applicable	
503.4 User Controls for Captions and Audio Description	Heading cell - no response required	Heading cell - no response required
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
504 Authoring Tools	Heading cell - no response required	Heading cell - no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.0 section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell - no response required	Heading cell - no response required

Criteria	Conformance Level	Remarks and Explanations
602 Support Documentation	Heading cell - no response required	Heading cell - no response required
602.2 Accessibility and Compatibility Features	Not Applicable	All keyboard navigation follows established system conventions
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	
603 Support Services	Heading cell - no response required	Heading cell - no response required
603.2 Information on Accessibility and Compatibility Features	Supports	
603.3 Accommodation of Communication Needs	Supports	

TargetX Accessibility Conformance Report

VPAT® Version 2.1 – July 2022

Name of Product/Version: Engage 2207.2

Product Description: Run meetings with students and

allow them to sign in to a queue.

Date: 7/18/2022

Contact information: support@targetx.com

Notes: This VPAT covers both the student and advisor side capabilities. It also includes analysis of additional functionality provided in Engage in organizations with TargetX Events (any version) and/or TargetX Base 2207.3 installed.

Evaluation Methods Used: aXe plugin, tota11y

bookmarklet, manual testing

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V1.1.2 (2015-04) at http://mandate376.standards.eu/standard	(No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Supports with Exceptions: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product

• **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

• Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Engage does not contain any multimedia presentations.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Engage does not contain any multimedia or synchronized media presentations.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Engage does not contain any multimedia or synchronized media presentations.

Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with exceptions	*Events Installed* - Engage uses a third party plugin which display a calendar built as a table. The header row of the table is built as a with inside of it but no corresponding . Engage does not contain data tables with two or more levels of row/ column headers. Engage does not contain image maps.
1.3.2 Meaningful Sequence (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with exceptions	DOM order of elements matches visual order. Student-side: All fields are keyboard accessible. Advisor side: viewing more information via the dropdown arrow for a particular student in the queue is not possible.
1.3.3 Sensory Characteristics (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	
1.4.1 Use of Color (Level A) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports with exceptions	The only way to tell whether some buttons are disabled is by color change.
1.4.2 Audio Control (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Engage does not contain any audio elements.

Web: Supports with exceptions	Student-side: All fields are keyboard accessible. Advisor side: viewing more information via the dropdown arrow for a particular student in the queue is not possible.
Web: Supports	
Web: Does not support	On the student-side, when a student is signing in there is a set time limit to complete the process. If the time limit is exceeded the sign in process must be restarted. This time is not adjustable or noted on the page. Our product is also subject to the Salesforce Community security feature to log you out if you are inactive. The SF inactivity timeout is not configurable by the user.
Web: Not Applicable	
Web: Not Applicable	There are no flashing or blinking objects in Engage.
W N N	/eb: /eb: oes not support /eb: ot Applicable

Also applies to: 2017 Section 508

- 501 (Web)(Software) Does not apply to non-web software
- 504.2 (Authoring Tool) 602.3 (Support Docs) Does not apply to non-web docs

Web: Does not support There are no significant repeated blocks of content on web pages in the Engage product. However, there is still no way to skip to main content on the page.

Criteria	Conformance Level	Remarks and Explanations
2.4.2 Page Titled (Level A) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports with exceptions	Engage web pages have a title provided but it is not unique to the page the user is on. They are all titled "Engage Room Dashboard".
2.4.3 Focus Order (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with exceptions	Tab order is logical and as expected. Student-side: All fields are keyboard accessible. Advisor side: viewing more information via the dropdown arrow for a particular student in the queue is not possible.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	All link functionality is clear in context.
3.1.1 Language of Page (Level A) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	
3.2.1 On Focus (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	
3.2.2 On Input (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	
3.3.1 Error Identification (Level A)		

Also applies to: 2017 Section 508

- 501 (Web)(Software) 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports Input errors are noted on form submit through popups, text, and/or highlighted inputs.

Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	
4.1.1 Parsing (Level A) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	
4.1.2 Name, Role, Value (Level A) Also applies to: 2017 Section 508	Web: Supports	

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable	Engage does not contain live audio content.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable	Engage does not contain any multimedia or synchronized media presentations.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	

Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize text (Level AA) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Engage does allow for up to a 200% resize of text without dropping any content or functions on web.
1.4.5 Images of Text (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	There are no images of text in Engage unless uploaded by the user (Poster URL).
2.4.5 Multiple Ways (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) - Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) - Does not apply to non-web docs	Web: Supports	Links are available and provided for navigation to all relevant web pages.
2.4.6 Headings and Labels (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	
2.4.7 Focus Visible (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with exceptions	Student side: All focus elements are properly differentiated. Advisor side: This is not consistent throughout the application. Some elements have visible border, some are shaded, some change colors, and some (every icon) do not have focus at all.
3.1.2 Language of Parts (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 3.2.3 Consistent Navigation (Level AA)	Web: Supports	The language throughout the page does not change.

Also applies to: 2017 Section 508 • 501 (Web)(Software) - Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) - Does not apply to non-web docs	Web: Supports	
--	------------------	--

Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) - Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) - Does not apply to non-web docs	Web: with exceptions	Any interactive icons used in Engage are consistent in functionality except for the "gear" icon. This icon Supports is used to represent "Setting" ithe "Advisor Center" and "Room Setting" in aroom's queue.
3.3.3 Error Suggestion (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Error messages are specific and allow for correction.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable	Legal, financial, or test data cannot be manipulated in Engage.

2017 Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports with exceptions	Engage does allow for up to a 200% resize of text without dropping any content or functions on web. Student-side: All fields are keyboard accessible. Advisor side: viewing more information via the dropdown arrow for a particular student in the queue is not possible.
302.2 With Limited Vision	Supports	Engage supports screen magnification and browser-provided zoom functionality on web.
302.3 Without Perception of Color	Supports with exceptions	The only way to tell whether some buttons are disabled is by color change.
302.4 Without Hearing	Supports	Engage does not rely on sound alone or user hearing to access any of its core functionality.
302.5 With Limited Hearing	Supports	Engage does not rely on audio to present information.
302.6 Without Speech	Supports	Engage does not require user speech.
302.7 With Limited Manipulation	Supports	Engage does not require fine motor control or simultaneous actions. Engage user interface and controls have large target areas that would not cause problems for people with fine motor control or limited reach and strength.

Criteria	Conformance Level	Remarks and Explanations
302.8 With Limited Reach and Strength	Supports	Engage does not require fine motor control or simultaneous actions. Engage user interface and controls have large target areas that would not cause problems for people with fine motor control or limited reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

Chapter 4: Hardware

Notes: This section is not applicable to TargetX Events (a solely software/web-based product)

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope - Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell - no response required	Heading cell - no response required
502.2.1 User Control of Accessibility Features	Supports with exceptions	Student-side: All fields are keyboard accessible. Advisor side: viewing more information via the dropdown arrow for a particular student in the queue is not possible.
502.2.2 No Disruption of Accessibility Features	Supports	
502.3 Accessibility Services	Heading cell - no response required	Heading cell - no response required

Criteria	Conformance Level	Remarks and Explanations
		Student side: All focus elements are properly differentiated.
502.3.1 Object Information	Supports with exceptions	Advisor side: This is not consistent throughout the application. Some elements have visible border, some are shaded, some change colors, and some (every icon) do not have focus at all.
502.3.2 Modification of Object Information	Does not support	We currently do not provide an accessibility API via which styling can be automatically updated by assistive technologies.
502.3.3 Row, Column, and Headers	Supports with exceptions	*Events Installed* - Engage uses a third party plugin which display a calendar built as a table. The header row of the table is built as a with inside of it but no corresponding .
502.3.4 Values	Supports	The value of UI controls is represented in the DOM and markup. There are no elements with max and min values that need to be exposed.

Criteria	Conformance Level	Remarks and Explanations
502.3.5 Modification of Values	Supports with exceptions	Most values can be set via keyboard or other tools which do not require specific API access. Student-side: All fields are keyboard accessible. Advisor side: viewing more information via the dropdown arrow for a particular student in the queue is not possible. We currently do not provide an accessibility API for assistive technologies to access.
502.3.6 Label Relationships	Supports	
502.3.7 Hierarchical Relationships	Supports	*Events Installed* - Engage uses a third party plugin which display a calendar built as a table. The header row of the table is built as a with inside of it but no corresponding . Events does not contain data tables with two or more levels of row/column headers. Events does not contain image maps.
502.3.8 Text	Supports	
502.3.9 Modification of Text	Supports	Editable text can be edited via keyboard or other tools which do not require specific API access. We do not provide an accessibility API for assistive technologies to access.

Criteria	Conformance Level	Remarks and Explanations
		Most actions are accessible via keyboard or other tools which do not require specific API access.
		Student-side: All fields are keyboard accessible.
		Advisor side: viewing more
502.3.10 List of Actions	Supports with exceptions	
		We do not provide an accessibility API for assistive technologies to access.
		Most actions are accessible via keyboard or other tools which do not require specific API access.
		Student-side: All fields are keyboard accessible.
		Advisor side viewing more
502.3.11 Actions on Objects	Supports with exceptions	
		We do not provide an accessibility API for assistive technologies to access.

Criteria	Conformance Level	Remarks and Explanations
		Student side: All focus elements are properly differentiated.
502.3.12 Focus Cursor	Supports with exceptions	Advisor side: This is not consistent throughout the application. Some elements have visible border, some are shaded, some change colors, and some (every icon) do not have focus at all.
502.3.13 Modification of Focus Cursor	Supports	Engage uses native controls or standard programming elements that support programmatic access by assistive technology to focus, text insertion point, and selection attributes that can be set by the user.
		We do not provide a separate accessibility API for assistive technologies to access.
502.3.14 Event Notification	Does not support	
502.4 Platform Accessibility Features	Not Applicable	
503 Applications	Heading cell - no response required	Heading cell - no response required
503.2 User Preferences	Not Applicable	
503.3 Alternative User Interfaces	Not Applicable	
503.4 User Controls for Captions and Audio Description	Heading cell - no response required	Heading cell - no response required
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
504 Authoring Tools	Heading cell - no response required	Heading cell - no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.0 section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	

504.4 Templates	Not Applicable	
1 Juana Templates	Not Applicable	
·		

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell - no response required	Heading cell - no response required
602 Support Documentation	Heading cell - no response required	Heading cell - no response required
602.2 Accessibility and Compatibility Features	Not Applicable	All keyboard navigation follows established system conventions.
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	
603 Support Services	Heading cell - no response required	Heading cell - no response required
603.2 Information on Accessibility and Compatibility Features	Supports	
603.3 Accommodation of Communication Needs	Supports	

TargetX Accessibility Conformance Report

VPAT® Version 2.1 – July 2022

Name of Product/Version: Events 2207.0

Product Description: Create campus events. Student-

side registration and discovery for the events.

Date: 7/18/2022

Contact information: support@targetx.com

Notes: This VPAT covers both the student and advisor

side capabilities.

Evaluation Methods Used: aXe plugin, tota11y

bookmarklet, manual testing

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://	Level A (Yes)
www.w3.org/TR/2008/REC-WCAG20-20081211/	Level AA (Yes) Level AAA (No)
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V1.1.2 (2015-04) at http://mandate376.standards.eu/standard	(No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Supports with Exceptions: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

• Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with exceptions	All images have a descriptive "alt" or, in some cases, a "figcaption" as an html "figure" is used instead of an "img" tag. Buttons, including buttons with icons on them, do not have "aria-label" or "title" attributes so they cannot be specifically identified by screen readers (i.e. "Button" vs "Email Button").
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Events does not contain any multimedia presentations.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Events does not contain any multimedia or synchronized media presentations.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Events does not contain any multimedia or synchronized media presentations.

Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Events uses tables to display calendars. The row and columns headers are identified using correct markup. Events does not contain data tables with two or more levels of row/column headers. Events does not contain image maps.
1.3.2 Meaningful Sequence (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with exceptions	DOM order of elements matches visual order and tab order is as expected. Can be hard to follow in the "Featured Events" rotating section (if enabled). On advisor side, calendar is accessible via keyboard and clickable with an assistive software.
1.3.3 Sensory Characteristics (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	
1.4.1 Use of Color (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with exceptions	When registering to sub-events, the only way to tell if an option is disabled is that it changes color from black text to light grey text.
1.4.2 Audio Control (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Events does not contain any audio elements.
2.1.1 Keyboard (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with exceptions	All links and buttons are accessible via keyboard except for some form elements. For example, when registering for subevents, the checkboxes used to select a sub-event are not accessible via keyboard unless a screen-reader is being used. On advisor side, calendar is accessible via keyboard and clickable with an assistive software.

Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with exceptions	Student-side does not contain keyboard traps. On advisor side, calendar is accessible via keyboard and clickable with an assistive software. When creating a "New Event" the default focus is on the close "x" icon and is stuck unless the form is clicked into.
2.2.1 Timing Adjustable (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Our product is subject to the Salesforce Community security feature to log you out if you are inactive, but this isn't a time limit to complete the app. The SF inactivity timeout is not configurable by the user.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does not support	On student-side, the "Featured Events" section (if enabled) that automatically rotates between items does not have a "pause," "stop," or "hide" feature.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	There are no flashing or blinking objects in Events.
2.4.1 Bypass Blocks (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) - Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) - Does not apply to non-web docs	Web: with exceptions	There are no repeated blocks of content on web pages in the EventsSupports product. However, a "Skip to Content" link is provided on the advisor-side calendar.
2.4.2 Page Titled (Level A) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 2.4.3 Focus Order (Level A)	Web: Supports with exceptions	Events web pages have a title provided but it is not unique to the page the user is on. They are all titled "Events".

Also applies to:
2017 Section 508
FO4 (\M-I-) (C-6+)

- 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)

Supports with exceptions

Tab order is logical and as expected. Can be hard to follow in theWeb: "Featured Events" rotating section (if enabled) as it is possible to focus on elements that are not

Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A) Also applies to: 2017 Section 508	Web: Supports	All link functionality is clear in context.
3.1.1 Language of Page (Level A) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports with exceptions Otenhilishichelthenou	On the student side, the <html> tag included within a FormAssembly iframe (third party app) does not contain an accurate "lang" attribute. accurate "lang" attribute.</html>
3.2.1 On Focus (Level A) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	
3.2.2 On Input (Level A) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	
3.3.1 Error Identification (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Input errors are noted on form submit through popups, text, and/or highlighted inputs.
3.3.2 Labels or Instructions (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with exceptions	Advisor-side, Salesforce form required inputs do not have "required" html attribute in all cases. Aria attributes on SF form are not clearly set for inputs and their labels.
4.1.1 Parsing (Level A) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	
4.1.2 Name, Role, Value (Level A)	_	

Also applies to: 2017 Section 508		
501 (Web)(Software)504.2 (Authoring Tool)602.3 (Support Docs)	Web: Supports	

Table 2: Success Criteria, Level AA

Conformance Level	Remarks and Explanations
Web: Not Applicable	Events does not contain live audio content.
Web: Not Applicable	Events does not contain any multimedia or synchronized media presentations.
Web: Supports with exceptions	Advisor-side, all TargetX-controlled background colors meet contrast standards for small text.
Web: Supports with exceptions	Events does allow for up to a 200% resize of text without dropping any content or functions on web. Zooming is not supported on mobile devices when interacting with FormAssembly iframes (third party).
Supports	The only "image" of text is the uploadable school logo but there is a "title" text included as a backup which describes the text as being a logo.
Web: Supports	Links are available and provided for navigation to all relevant web pages.
	Web: Not Applicable Web: Not Applicable Web: Supports with exceptions Web: Supports with exceptions

Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Web: Supports	
• 602.3 (Support Docs)	Supports	

Criteria	Conformance Level	Remarks and Explanations
2.4.7 Focus Visible (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with exceptions	On the student side, all tabnavigable elements have a blue outline around them when focused. On the advisor side, calendar items and all forms are keyboard accessible and have proper focus indications.
3.1.2 Language of Parts (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	The language throughout the page does not change.
3.2.3 Consistent Navigation (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) - Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) - Does not apply to non-web docs	Web: Supports	
3.2.4 Consistent Identification (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) - Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) - Does not apply to non-web docs	Web: Supports	
3.3.3 Error Suggestion (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with exceptions	Error messages are specific, for example when a required field is left blank: "You did not answer a required field for this event" Advisor side, Salesforce form required inputs do not have "required" html attribute in all cases which could cause issues with certain screen readers.
3.3.4 Error Prevention (Legal, Financial, Data) Supports• (Level AA) Also applies to: 2017 Section 508 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web:	When submitting payment for an event registration, inputs are checked for errors and users are able to fix them.

2017 Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports with exceptions	Events does allow for up to a 200% resize of text without dropping any content or functions on web. Zooming is not supported on mobile devices when interacting with FormAssembly iframes (third party). Most elements are accessible by keyboard with exception to checkboxes used to register for sub-events (unless user is using a screen-reader).
302.2 With Limited Vision	Supports with Exceptions	Events supports screen magnification and browser-provided zoom functionality on web and mobile. Zooming is not supported on mobile devices when interacting with FormAssembly iframes (third party).
302.3 Without Perception of Color	Supports with exceptions	Errors are indicated with text and are, in some cases, accompanied by colored outlines. When registering to sub-events, the only way to tell if an option is disabled is that it changes color from black text to light grey text.
302.4 Without Hearing	Supports	Events does not rely on sound alone or user hearing to access any of its core functionality.

302.5 With Limited Hearing	Supports	Events does not rely on audio to present information.
----------------------------	----------	---

Criteria	Conformance Level	Remarks and Explanations
302.6 Without Speech	Supports	Events does not require user speech.
302.7 With Limited Manipulation	Supports	Events does not require fine motor control or simultaneous actions. Events user interface and controls have large target areas that would not cause problems for people with fine motor control or limited reach and strength.
302.8 With Limited Reach and Strength	Supports	Events does not require fine motor control or simultaneous actions. Events user interface and controls have large target areas that would not cause problems for people with fine motor control or limited reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

Chapter 4: Hardware

Notes: This section is not applicable to TargetX Events (a solely software/web-based product)

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope - Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell - no response required	Heading cell - no response required
502.2.1 User Control of Accessibility Features	Supports with exceptions	All links and buttons are accessible via keyboard except for some form elements. For example, when registering for subevents, the checkboxes used to select a sub-event are not accessible via keyboard (unless the user is using a screen-reader).
502.2.2 No Disruption of Accessibility Features	Supports	

Criteria	Conformance Level	Remarks and Explanations
502.3 Accessibility Services	Heading cell - no response required	Heading cell - no response required
502.3.1 Object Information		On the student side, all tab-navigable elements have a blue outline around them when focused.
	Supports with exceptions	On the advisor side, calendar items and ll forms are keyboard accessible and have proper focus indications.
502.3.2 Modification of Object Information	Does not support	We currently do not provide an accessibility API via which styling can be automatically updated by assistive technologies.
502.3.3 Row, Column, and Headers	Supports	Events uses tables to display calendars. The row and columns headers are identified using correct markup.
502.3.4 Values	Supports	The value of UI controls is represented in the DOM and markup. There are no elements with max and min values that need to be exposed.
		Most values can be set via keyboard or other tools which do not require specific API access.
502.3.5 Modification of Values Supports with exception	Supports with exceptions	Some form elements are not accessible via keyboard. For example, when registering for subevents, the checkboxes used to select a sub-event are not accessible via keyboard (unless the user is using a screen-reader). We currently do not provide an accessibility API for assistive technologies to access.
502.3.6 Label Relationships	Supports	-

Criteria	Conformance Level	Remarks and Explanations
		Events uses tables to display calendars. The row and columns headers are identified using correct markup.
502.3.7 Hierarchical Relationships	Supports	Events does not contain data tables with two or more levels of row/column headers.
		Events does not contain image maps.
502.3.8 Text	Supports	
502.3.9 Modification of Text	Supports	Editable text can be edited via keyboard or other tools which do not require specific API access. We do not provide an accessibility API for assistive technologies to access.
502.3.10 List of Actions	Supports with exceptions	Most actions are accessible via keyboard or other tools which do not require specific API access. Some form elements are not accessible via keyboard. For example, when registering for subevents, the checkboxes used to select a sub-event are not accessible via keyboard (unless the user is using a screen-reader). We do not provide an accessibility API for assistive technologies to access.

Criteria	Conformance Level	Remarks and Explanations
502.3.11 Actions on Objects		Most actions are accessible via keyboard or other tools which do not require specific API access.
	Supports with exceptions	Some form elements are not accessible via keyboard. For example, when registering for subevents, the checkboxes used to select a sub-event are not accessible via keyboard (unless the user is using a screen-reader).
		We do not provide an accessibility API for assistive technologies to access.
502.3.12 Focus Cursor Supports with exception		On the student side, all tab-navigable elements have a blue outline around them when focused.
	Supports with exceptions	On the advisor side, calendar items and all forms are keyboard accessible and have proper focus indications.
502.3.13 Modification of Focus Cursor	Supports	Events uses native controls or standard programming elements that support programmatic access by assistive technology to focus, text insertion point, and selection attributes that can be set by the user. We do not provide a separate accessibility
		API for assistive technologies to access.
502.3.14 Event Notification	Does not support	
502.4 Platform Accessibility Features	Not Applicable	
503 Applications	Heading cell - no response required	Heading cell - no response required
503.2 User Preferences	Not Applicable	
503.3 Alternative User Interfaces	Not Applicable	

503.4 User Controls for Captions and Audio	Heading cell - no response	Heading cell - no response
Description	required	required

Criteria	Conformance Level	Remarks and Explanations
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
504 Authoring Tools	Heading cell - no response required	Heading cell - no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See information in WCAGSee	section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell - no response required	Heading cell - no response required
602 Support Documentation	Heading cell - no response required	Heading cell - no response required
602.2 Accessibility and Compatibility Features	Not Applicable	All keyboard navigation follows established system conventions
	See WCAG 2.0 section	

		See information in WCAG
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	
603 Support Services	Heading cell - no response required	Heading cell - no response required
603.2 Information on Accessibility and Compatibility Features	Supports	
603.3 Accommodation of Communication Needs	Supports	

TargetX Accessibility Conformance Report

(Based on VPAT® Version 2.4)

Name of Product/Version: TargetX Online Application

Report Date: 07/18/22

Product Description: An online application for prospective students to

complete during the college admissions process.

Contact Information: support@targetx.com

Notes: N/A

Evaluation Methods Used: aXe plugin, tota11y bookmarklet,

codesniffer, WAVE, manual testing

Applicable Standards/Guidelines:

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes)
	Level AAA (No)

Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement	
of ICT products and services in Europe, - V3.1.1 (2019-11)	(No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)		
Also applies to:		
Revised Section 508	Mah. C	
• 501 (Web)(Software)	Web: Supports	
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.2.1 Audio-only and Video-only (Prerecorded) (Level		
A)		
Also applies to:		Online App does not contain any
Revised Section 508	Web: Not Applicable	multimedia presentations.
• 501 (Web)(Software)		,
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.2.2 Captions (Prerecorded) (Level A)		
Also applies to:		Online App does not contain any
Revised Section 508	Web: Not Applicable	multimedia or synchronized media
• 501 (Web)(Software)	, , , , , , , , , , , , , , , , , , ,	presentations.
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.2.3 Audio Description or Media Alternative		
(Prerecorded) (Level A)	_	
Also applies to:		Online App does not contain any
Revised Section 508	Web: Not Applicable	multimedia or synchronized media
• 501 (Web)(Software)		presentations.
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.3.1 Info and Relationships (Level A)	Web: Supports with	In one case there are two banner elements on
Also applies to:	exception	a single page.

Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.3.2 Meaningful Sequence (Level A)		
Also applies to:		
Revised Section 508	Web: Supports	
• 501 (Web)(Software)	Web. Supports	
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.3.3 Sensory Characteristics (Level A)		
Also applies to:		
Revised Section 508	Mala Comanda	
• 501 (Web)(Software)	Web: Supports	
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.4.1 Use of Color (Level A)		In some cases, color is the only way to tell
Also applies to:		whether an element is disabled or
Revised Section 508	Web: Supports with	clickable. For example, the "Start
• 501 (Web)(Software)	exceptions	Application" button is shown to be
• 504.2 (Authoring Tool)	·	disabled by changing color from red to
• 602.3 (Support Docs)		grey - there is no other indicator.
1.4.2 Audio Control (Level A)		,
Also applies to:		
Revised Section 508		Online App does not contain any audio
• 501 (Web)(Software)	Web: Not Applicable	elements.
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.1.1 Keyboard (Level A)		
Also applies to:		
Revised Section 508		
• 501 (Web)(Software)	Web: Supports	
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
- 002.0 (00pport 5000)		

2.1.2 No Keyboard Trap (Level A)		
Also applies to:		
Revised Section 508	Web: Supports	
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.1.4 Character Key Shortcuts (Level A 2.1 only)		
Also applies to:	Web: Not Applicable	Online App does not contain key shortcuts
Revised Section 508 – Does not apply		
2.2.1 Timing Adjustable (Level A)		Online Application is subject to the
Also applies to:		Salesforce Community security feature to log
Revised Section 508	Wah. Nat Appliants	users out for inactivity, but this isn't a time
• 501 (Web)(Software)	Web: Not Applicable	limit to complete the application. The
• 504.2 (Authoring Tool)		Salesforce inactivity timeout is not
• 602.3 (Support Docs)		configurable by the user.
2.2.2 Pause, Stop, Hide (Level A)		
Also applies to:	IMAN' NOT ANNICANA	Online App does not contain moving or
Revised Section 508		
• 501 (Web)(Software)		scrolling information
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.3.1 Three Flashes or Below Threshold (Level A)		
Also applies to:		
Revised Section 508	Web: Not Applicable	Online App does not contain blinking
• 501 (Web)(Software)	Web. Not Applicable	elements
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A)		
Also applies to:		
Revised Section 508	Web: Supports	
• 501 (Web)(Software) – Does not apply to		
non-web software		
• 504.2 (Authoring Tool)		

 602.3 (Support Docs) – Does not apply to non-web docs 		
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Web: Supports with exceptions Web: Supports with exceptions	Online App web pages have a title provided but it is not unique to the page the user is on. They are all titled with the name of the University. Tab order is logical but not always in the order of elements on the page. For example, the "Sign Out" link comes after the "Review Application" button in the tab order even
 602.3 (Support Docs) 2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports with exceptions	though it appears first visually All link functionality is clear in context but not all have appropriate 'aria' attributes.
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Online App does not contain pointer gestures
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Supports	
2.5.3 Label in Name (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Supports	
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Online App does not contain Motion Actuation
3.1.1 Language of Page (Level A) Also applies to:	Web: Supports with	On the student side, the <html> tag contains an accurate "lang" attribute.</html>

Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	exceptions	On the advisor side, in the Form Builder, the
--	------------	---

• 602.3 (Support Docs)		
4.1.2 Name, Role, Value (Level A)		On the student side all elements are
Also applies to:	Web:	properly labeled.
Revised Section 508	Supports with	On the advisor side (Form Builder) some
• 501 (Web)(Software)	exceptions	input elements do not have proper labels.
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)		
Also applies to:	Web:	
Revised Section 508	Not Applicable	Online Application does not contain live
• 501 (Web)(Software)		audio content.
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.2.5 Audio Description (Prerecorded) (Level AA)		
Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable	Online Application does not contain any multimedia or synchronized media presentations.
1.3.4 Orientation (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Supports	
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Partial Support	Input Purpose for First Name, Last Name, Street Address, City, Zip Code, Phone, Email, Username, and Password can be determined programmatically. Other

		common fields listed in the 1.3.5 criterion
		such as Birthday are not supported.
1.4.3 Contrast (Minimum) (Level AA)		and an arrange of the state of
Also applies to:		
Revised Section 508	Web:	
• 501 (Web)(Software)	Supports	
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.4.4 Resize text (Level AA)		
Also applies to:	Ī	Online App does allow for up to a 200%
Revised Section 508	Web:	resize of text without dropping any content or
• 501 (Web)(Software)	Supports with	functions on the web. Zooming is not
• 504.2 (Authoring Tool)	exceptions	supported on mobile devices.
• 602.3 (Support Docs)		
1.4.5 Images of Text (Level AA)		
Also applies to:	M/ala.	The only "image" of text is the uploadable
Revised Section 508	Web:	school logo but there is a "title" text included
• 501 (Web)(Software)	Supports with	as a backup which describes the text as
• 504.2 (Authoring Tool)	exceptions	being a school logo.
• 602.3 (Support Docs)		
1.4.10 Reflow (Level AA 2.1 only)		
Also applies to:	Web: Supports	
Revised Section 508 – Does not apply		
1.4.11 Non-text Contrast (Level AA 2.1 only)		
Also applies to:	Web: Supports	
Revised Section 508 – Does not apply		
1.4.12 Text Spacing (Level AA 2.1 only)		
Also applies to:	Web: Supports	
Revised Section 508 – Does not apply		
1.4.13 Content on Hover or Focus (Level AA 2.1 only)		The only hover content is the profile tooltip on
Also applies to:	Web: Supports	the profile icon which does not obscure
Revised Section 508 – Does not apply		content
2.4.5 Multiple Ways (Level AA)	Web:	Links are available and provided for
Also applies to:	Supports	navigation to all relevant web pages.

Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508	Web:	
 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with exceptions	On the student side, all tab navigable elements have a blue outline around them when focused or are somehow otherwise obviously focused (i.e. background color changes, text cursor in input field). On the advisor side, most of the tab-navigable elements in the Form Builder do not have any indication of focus. All Salesforce forms are keyboard accessible and have proper focus indications.
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	The language throughout the page does not change.
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508	Web: Supports	

Web:	
Supports	
Web:	
Supports	All and a second and a second as a second
	All error messages are specific
Web:	The investment of the contract of the contract of
Supports	It is not possible to submit an application
	unless all required fields are correctly
	answered (Submit button is disabled).
Web: Supports	
	Web: Supports Web: Supports

Revised Section 508 Report

Notes: None

Chapter 3: Functional Performance Criteria (FPC)

Notes: None

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports with Exceptions	
302.2 With Limited Vision	Supports with Exceptions	
302.3 Without Perception of Color	Supports with Exceptions	
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Supports	
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

Chapter 4: <u>Hardware</u>

Notes: This section is not applicable to TargetX Online Application (a solely software/web-based product)

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.1 section	See information in WCAG 2.1 section

502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	All links and buttons on the student side are accessible via keyboard.
502.2.2 No Disruption of Accessibility Features	Supports	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports with exceptions	
502.3.2 Modification of Object Information	Does not support	We currently do not provide an accessibility API via which styling can be automatically updated by assistive technologies.
502.3.3 Row, Column, and Headers	Not Applicable	Online App does not contain tables.
502.3.4 Values	Supports	
502.3.5 Modification of Values	Supports	
502.3.6 Label Relationships	Supports with exceptions	On the student side all elements are properly labeled. On the advisor side (Form Builder) some input elements do not have proper labels.
502.3.7 Hierarchical Relationships	Supports with exceptions	Online App does not contain data tables with two or more levels of row/ column headers. Online App does not contain image maps.

502.3.8 Text	Supports	In one case there are two banner elements on a single page.
502.3.9 Modification of Text	Supports	
502.3.10 List of Actions	Supports	
502.3.11 Actions on Objects	Supports	
502.3.12 Focus Cursor	Supports with exceptions	On the student side, all tab-navigable elements have a blue outline around them when focused or are somehow otherwise obviously focused (i.e. background color changes, text cursor in input field). The one exception is radio buttons in an application. They are interactive, but there is no focus indication. On the advisor side, most of the tab-navigable elements in the Form Builder do not have any indication of focus. All Salesforce forms are keyboard accessible and have proper focus indications.
502.3.13 Modification of Focus Cursor	Supports	
502.3.14 Event Notification	Does not support	

502.4 Platform Accessibility Features	Not Applicable	
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	
503.3 Alternative User Interfaces	Not Applicable	
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.1 section	See information in WCAG 2.1 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: <u>Support Documentation and Services</u>

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	All keyboard navigation follows established system conventions
602.3 Electronic Support Documentation	See WCAG 2.1 section	See information in WCAG 2.1 section

602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	
603 Support Services		Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	
603.3 Accommodation of Communication Needs	Supports	

TargetX Accessibility Conformance Report

VPAT® Version 2.1 – July 2022

Name of Product/Version: Schools App

Product Description: A community of incoming students.

Date: 07/18/2022

Contact information: support@targetx.com

Notes: This VPAT covers both the student and administrator

web applications for Schools App.

Evaluation Methods Used: aXe plugin, tota11y bookmarklet,

manual testing

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://	Level A (Yes)
www.w3.org/TR/2008/REC-WCAG20-20081211/	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V1.1.2 (2015-04) at http://mandate376.standards.eu/standard	(No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions**: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

• Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations	
1.1.1 Non-text Content (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with exceptions	All images and icons on the student- side include proper identification and "alt" attributes. There are data visualizations and graphs on the administrator-side of the application do not have text alternatives for the content in every chart.	
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Any multimedia content in the application is user-uploaded.	
1.2.2 Captions (Prerecorded) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Any multimedia content in the application is user-uploaded.	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Any multimedia content in the application is user-uploaded.	

Criteria	Conformance Level	Remarks and Explanations
		HTML hierarchy is followed for the most part, however there is a table that is missing header elements for each .
1.3.1 Info and Relationships (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with exceptions	Additionally, on the administrator side bar, a element directly contains <a> elements which themselves contain elements. This is improper markup - a should only have direct children which are either <script>, or <template> elements. Additionally, not all heading levels increase by only one</td></tr><tr><td>4.2.2 Magningful Company (Lovel A)</td><td></td><td>levels increase by only one.</td></tr><tr><td>Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)</td><td>Web: Supports</td><td></td></tr><tr><td>1.3.3 Sensory Characteristics (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)</td><td>Web: Supports with exceptions</td><td>On the feed for students and administrators, controlled by Facebook UI, the sidebar appears before the actual feed content from left to right however the markup places the feed content above the sidebar. This should not affect the user experience but does create an inconsistent experience for screen reader users.</td></tr><tr><td>1.4.1 Use of Color (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)</td><td>Web: Supports with exceptions</td><td>The only way to tell whether some buttons are disabled or whether an icon is selected is by color change.</td></tr><tr><td>1.4.2 Audio Control (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)</td><td>Web: Not Applicable</td><td>Any multimedia content in the application is user-uploaded.</td></tr></tbody></table></script>

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with exceptions	Most links and elements are accessible by keyboard. Some elements within pages are not accessible by keyboard. The admin menu bar on the left side of the screen does not open when focused (only when hovered with the mouse) so it is very difficult to use with just a keyboard/is effectively not accessible.
2.1.2 No Keyboard Trap (Level A) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	
2.2.1 Timing Adjustable (Level A) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable	There are no timed interactions in Schools App.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable	
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable	There are no flashing or blinking objects in Schools App.
2.4.1 Bypass Blocks (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) - Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) - Does not apply to non-web docs 2.4.2 Page Titled (Level A)	Web: Does not support	There is no way to skip to main content on the page.

Also applies to: 2017 Section 508		
501 (Web)(Software)504.2 (Authoring Tool)602.3 (Support Docs)	Web: Does not Support	There are multiple pages with no title attribute in Schools App.

Criteria	Conformance Level	Remarks and Explanations
		Tab order for most accessible elements is logical.
2.4.3 Focus Order (Level A)		Most links and elements are accessible by keyboard.
Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Web: Supports with exceptions	Some elements within pages are not accessible by keyboard.
• 602.3 (Support Docs)	Teahimedaoldfidfacadaopa	
	∨Meen	focused (only when hovered with the mouse) so it is very difficult to use with just a keyboard/is effectively not accessible.
2.4.4 Link Purpose (In Context) (Level A)		
Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	All link functionality is clear in context.
3.1.1 Language of Page (Level A) Also applies to:		
2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does not Support	There are multiple pages on which no "lang" attribute is defined.
3.2.1 On Focus (Level A)		
Also applies to: 2017 Section 508	Web: Supports	
3.2.2 On Input (Level A)		
Also applies to: 2017 Section 508	Web: Supports	
3.3.1 Error Identification (Level A)		There are many cases, most notably
Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with Exceptions	on setup, where there are no error messages. The only way to tell something is incomplete or must be completed before proceeding is through icons or disabled buttons.
3.3.2 Labels or Instructions (Level A)		

Also applies to:
2017 Section 508

- section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)

Web: Supports with Exceptions

Not all form elements have proper labels.

Criteria	Conformance Level	Remarks and Explanations
4.1.1 Parsing (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with exceptions	There are instances of non-unique IDs, improper nesting of elements (see 1.3.1), and missing landmarks.
4.1.2 Name, Role, Value (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with exceptions	

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations	
1.2.4 Captions (Live) (Level AA) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable	Any multimedia content in the application is user-uploaded.	
AA) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable	Any multimedia content in the application is user-uploaded.	
1.4.3 Contrast (Minimum) (Level AA) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Does not Support	There are many instances where color contrast between foreground and background elements does not meet proper standards.	
1.4.4 Resize text (Level AA) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Schools App does allow for up to a 200% resize of text without dropping any content or functions on web.	

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA) Supports Also applies to: 2017 Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web:	There are no images of text in Schools App unless uploaded by the user.
2.4.5 Multiple Ways (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) - Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) - Does not apply to non-web docs	Web: Supports	Links are available and provided for navigation to all relevant web pages.
2.4.6 Headings and Labels (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with exceptions	Section headers are consistent throughout the application. However, there are instances of inputs and form elements without proper labels.
2.4.7 Focus Visible (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with exceptions	Not all focused elements are differentiated in their focused/unfocused states. The admin menu bar on the left side of the screen does not open when focused (only when hovered with the mouse) so it is very difficult to use with just a keyboard/is effectively not accessible.
3.1.2 Language of Parts (Level AA) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	The language throughout the page does not change unless a user has posted content in a foreign language.
3.2.3 Consistent Navigation (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) - Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) - Does not apply to non-web docs	Web: Supports	

Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) - Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) - Does not apply to non-web docs	Supports	
3.3.3 Error Suggestion (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with Exceptions	There are many cases, most notably on setup, where there are no error messages. The only way to tell something is incomplete or must be completed before proceeding is through icons or disabled buttons.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Legal, financial, or test data cannot be manipulated in Schools App.

2017 Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Web: Supports with exceptions	Schools App does allow for up to a 200% resize of text without dropping any content or functions on web. Not all elements are accessible by keyboard.
302.2 With Limited Vision	Web: Supports with exceptions	Schools App does allow for up to a 200% resize of text without dropping any content or functions on web. Not all elements are accessible by keyboard.

Criteria	Conformance Level	Remarks and Explanations
302.3 Without Perception of Color	Web: Does not support	The only way to tell whether some buttons are disabled is by color change.
302.4 Without Hearing	Web: Supports	Schools App does not rely on sound alone or user hearing to access any of its core functionality.
302.5 With Limited Hearing	Web: Supports	Schools App does not rely on audio to present information.
302.6 Without Speech	Web: Supports	Schools App does not require user speech.
302.7 With Limited Manipulation	Web: Supports with exceptions	In some cases, there are elements with small target areas that may require fine motor control or simultaneous actions.
302.8 With Limited Reach and Strength	Web: Supports with exceptions	In some cases, there are elements with small target areas that may require fine motor control or simultaneous actions.
302.9 With Limited Language, Cognitive, and Learning Abilities	Web: Supports	

Chapter 4: Hardware

Notes: This section is not applicable to Schools App (a solely software/web-based product)

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope - Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell - no response required	Heading cell - no response required
502.2.1 User Control of Accessibility Features	Web: Does not support	
502.2.2 No Disruption of Accessibility Features	Web: Supports	
502.3 Accessibility Services	Heading cell - no response required	Heading cell - no response required

Criteria	Conformance Level	Remarks and Explanations
502.3.1 Object Information	Web: Supports with exceptions	Not all focused elements are differentiated in their focused/unfocused states.
		Not all object roles are programmatically determinable.
502.3.2 Modification of Object Information	Web: Does not support	We currently do not provide an accessibility API via which styling can be automatically updated by assistive technologies.
502.3.3 Row, Column, and Headers	Web: Supports with exceptions	HTML hierarchy is followed for the most part, however there is a table that is missing header elements for each .
		Additionally, on the administrator side bar, a ul> element directly contains <a> elements which themselves contain elements. This is improper markup - a a should only have direct children which are either , <script>, or <template> elements. </td></tr><tr><td>Additionally, not all heading levels increase by only one.</td></tr><tr><td>502.3.4 Values</td><td>Web: Supports with exceptions</td><td>The value of most UI controls is represented in the DOM and markup.</td></tr><tr><td rowspan=2>502.3.5 Modification of Values</td><td rowspan=2>Web: Supports with exceptions</td><td>Most values can be set via keyboard or other tools which do not require specific API access.</td></tr><tr><td>We currently do not provide an accessibility API for assistive technologies to access.</td></tr><tr><td>502.3.6 Label Relationships</td><td>Web: Supports with exceptions</td><td>Not all form elements have proper labels.</td></tr></tbody></table></script>

Criteria	Conformance Level	Remarks and Explanations
	Web: Supports with exceptions	HTML hierarchy is followed for the most part, however there is a table that is missing header elements for each . Additionally, on the administrator side bar, a element directly contains <a> elements which themselves contain elements. This is improper markup - a should only have direct a hildren which themselves contain a elements contain b elements contain contain dements contain
		direct children which are either , <script>, or <template> elements. Additionally, not all heading levels increase by only one.</td></tr><tr><td>Schools App does not contain data tables with two or more levels of row/ column headers.</td></tr><tr><td></td><td>Schools App does not contain image maps.</td></tr><tr><td>502.3.8 Text</td><td>Web: Supports</td><td></td></tr><tr><td>502.3.9 Modification of Text</td><td>Web: Supports</td><td>Editable text can be edited via keyboard or other tools which do not require specific API access. We do not provide an accessibility API for assistive technologies to access.</td></tr><tr><td>502.3.10 List of Actions</td><td>Web: Supports with exceptions</td><td>Many actions are not accessible via keyboard. We do not provide an accessibility API for</td></tr><tr><td rowspan=2> 502.3.11 ACTIONS ON OBJECTS</td><td rowspan=2>Web: Supports with exceptionsaccessibility</td><td>assistive technologies to access. Many actions are not accessible via keyboard.</td></tr><tr><td>We do not provide an API for assistive technologies to access.</td></tr></tbody></table></script>

Criteria	Conformance Level	Remarks and Explanations
502.3.12 Focus Cursor	Web: Supports with exceptions	Not all focused elements are differentiated in their focused/unfocused states.
502.3.13 Modification of Focus Cursor	Web: Supports with exceptions	Schools App uses native controls or standard programming elements that support programmatic access by assistive technology to focus, text insertion point, and selection attributes that can be set by the user. We do not provide a separate accessibility API for assistive technologies to access. Content creation is done through Facebook user interface so is subject to third party accessibility compliance.
502.3.14 Event Notification	Web: Does not support	
502.4 Platform Accessibility Features	Not Applicable	
503 Applications	Heading cell - no response required	Heading cell - no response required
503.2 User Preferences	Not Applicable	
503.3 Alternative User Interfaces	Not Applicable	
503.4 User Controls for Captions and Audio Description	Heading cell - no response required	Heading cell - no response required
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
504 Authoring Tools	Heading cell - no response required	Heading cell - no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.0 section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell - no response required	Heading cell - no response required
602 Support Documentation	Heading cell - no response required	Heading cell - no response required
602.2 Accessibility and Compatibility Features	Not Applicable	All keyboard navigation follows established system conventions.
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	
603 Support Services	Heading cell - no response required	Heading cell - no response required
603.2 Information on Accessibility and Compatibility Features	Web: Supports	
603.3 Accommodation of Communication Needs	Web: Supports	

Disclaimer

The enclosed data documents a product's conformance with VPAT accessibility standards from WCAG 2.0 A & AA and Section 508 of the Rehabilitation Act of 1973, and 29 U.S.C. § 794(d). Data in this report reflects results which were obtained under a controlled environment. As such, duplication of tests may yield different results. Deviation from the data presented in this report may result from user error, software updates, differing legal jurisdiction, internet browser utilized, device used, or any other alteration, however slight, of the testing environment. TargetX does not guarantee that results will be identical in every scenario and is not responsible for any inconsistencies

TargetX is committed to providing accessible products to our clients and their prospective and current students, regardless of technology or ability. We continuously work to increase our products' accessibility and usability, following internationally recognized standards and guidelines. TargetX is committed to achieving level AA of the World Wide Web Consortium (W3C), Web Content Accessibility Guidelines 2.1. The guidelines outline how to make our products more accessible for individuals with disabilities and all general users. Our products and their associated features will be built using code compliant with WC3 standards for HTML and CSS, ensuring our products display correctly in current and future browsers. While TargetX strives to adhere to the accepted guidelines and standards for accessibility and usability, it is not always possible to do in all areas of our products. TargetX is committed to our clients, and any reported issues will be reviewed and, if appropriate, assigned for development. In the unlikely event, a client identifies an issue focused on accessibility they are encouraged to notify TargetX Support at support@targetx.com.

Though TargetX will utilize respected industry tools in identifying compliance with WCAG 2.1 AA guidelines and standards, a majority of the products will also require manual testing during the development and review processes. The interpretations of the manual testing may be considered subjective in nature to WCAG 2.1 AA compliance. Though we are committed to following the guidelines and standards, TargetX does reserve the right to determine the criteria levels according to our TargetX Product Development and Engineering teams' interpretation.

TargetX works with several partners, who are equally committed to ensuring all users have access to the use of the TargetX tools and features and their specific products. The use of third-party tools that may be configured together with TargetX includes Conga, FormAssembly, Informatica, and our leading partner, Salesforce. For information on Accessibility in these products, please contact the relevant vendor.